

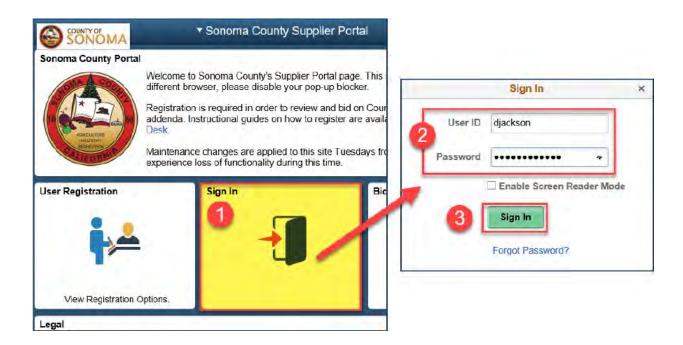
HOW TO VIEW SOLICITATION EVENTS AND SUBMIT BIDS County of Sonoma Supplier Portal

You must be registered in the County of Sonoma's <u>Supplier Portal</u> in order to view completed solicitations, receive emailed solicitation notifications, and submit bids. Register as a <u>Bidder</u> if your company has not done business with the County of Sonoma in the past. If your company has previously done business with the County, register as a <u>Supplier</u>.

The information contained in this document is a general overview and applies to solicitations for both goods and services, including RFPs, RFQs, and RFIs. Please note that our software and documentation refers to all submissions as "bids."

Navigate to the <u>Supplier Portal</u> and login using your User ID and password.

If you forgot your User ID or experience technical issues while viewing an event or submitting a bid, email our Supplier Desk for prompt assistance.

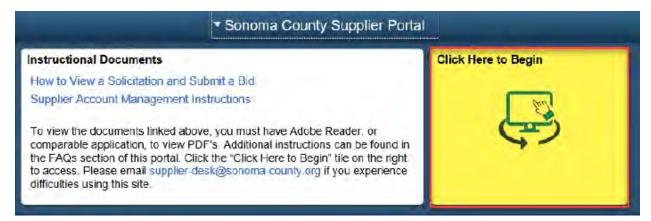


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Source: Bidding Guidelines

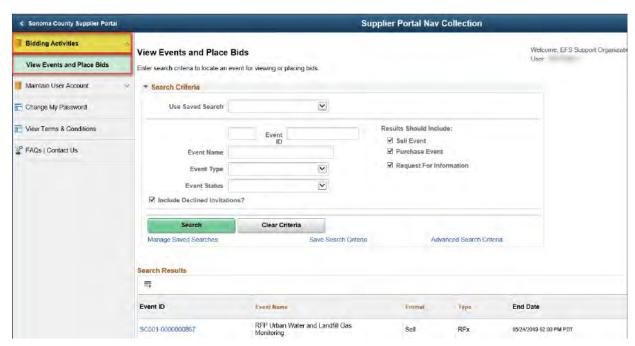
Navigating the Supplier Portal

In order to view completed solicitations, receive emailed solicitation notifications and submit bids, select the tile on the Supplier Portal landing page that states Click Here to Begin.



Search for a Solicitation Event

In the left navigation pane, click Bidding Activities to open the folder, then choose View Events and Place Bids. Public solicitation events will appear in the web panel on the right. To narrow results, use the Search Criteria filters. Click on the link for the solicitation event you want to view. You will be taken to the Event Details page for your selected event.

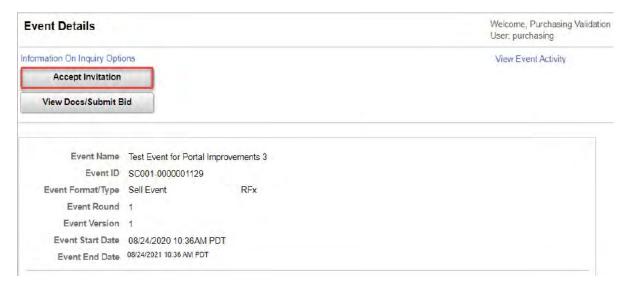


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Source: Bidding Guidelines

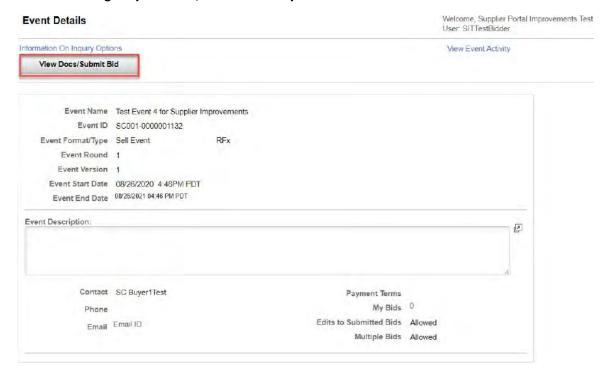
Accept Invitation

Please select Accept Invitation button. This will place your firm on our bidders list, and you will receive notifications of any addenda or changes. You will then be returned to the previous step on View Events and Place Bids screen.



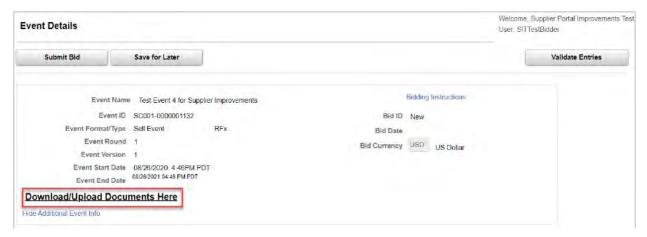
View a Solicitation Event

In order to view the entire solicitation and download documentation, click View Docs/Submit Bid. This does not obligate you to bid, but will allow you to view the event and its documentation.

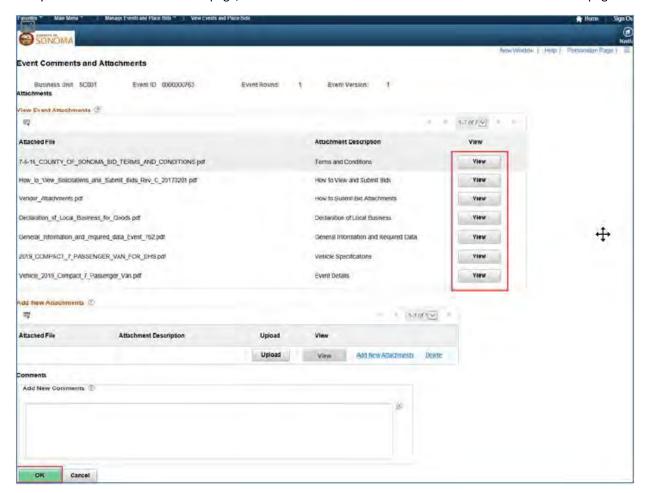


The following screenshots are partial views of the Event Details page; scroll down on your computer to view all event-related information.

Click Download/Upload Documents Here



Click View to view and download solicitation documents. If these documents are a PDF, they will open in a new tab. If they are a Word or Excel document, the download process will begin automatically. If the new tab, or the download process does not happen, check and ensure pop-up blockers in your web browser are turned off. When ready to return to the Events Detail page, click OK at the bottom of the Event Comments and Attachment page.



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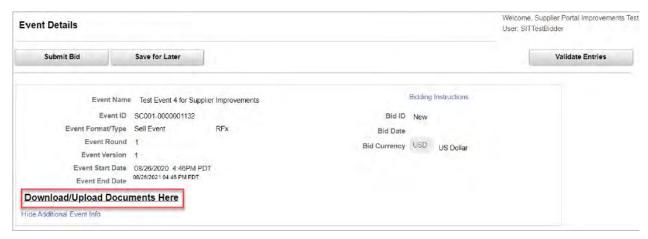
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Scroll down to view the rest of the event. To save your bid for later review, click Save for Later. If you want to place a bid now, continue with these instructions.

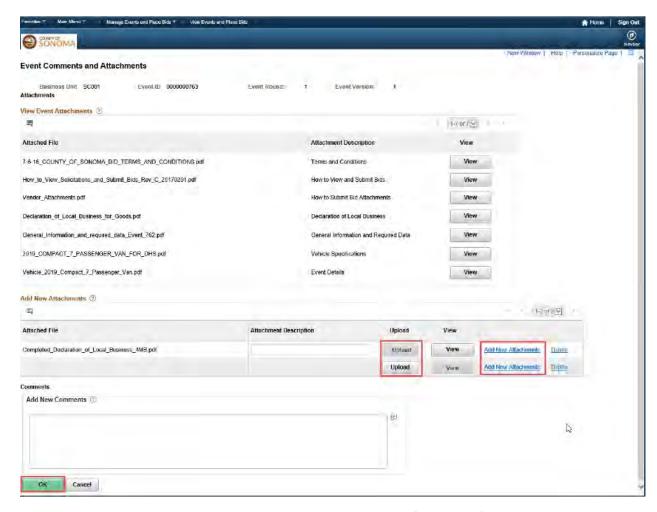


How to Place a Bid

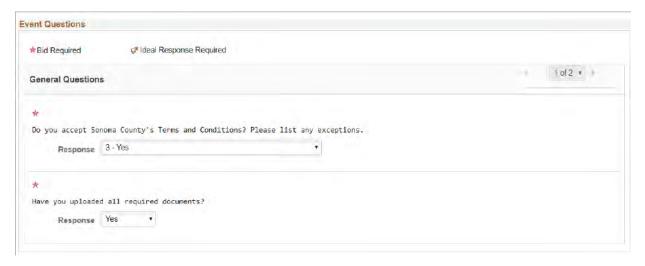
To upload documents specified in the solicitation, click **Download/Upload Documents Here**.



To upload a single document, click Upload. If uploading multiple documents, click Upload for the first document. For each additional document, click Add New Attachments, then Upload. You may add a description for each document. Click OK when finished.



Use the dropdown menu to answer the question regarding acceptance of the County's Terms and Conditions. Any exceptions must be listed in your uploaded documentation and/or hard copy submittal.



Enter Pricing

Enter the quantity you are bidding on and your unit bid price for each line (see red box). Click No Bid (see blue box) if you are not bidding on a particular line.

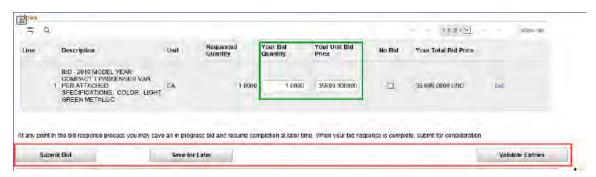
Note: If you are submitting a proposal for a RFP or RFQ, enter \$.01 in the Unit Bid Price field when submitting your bid and accompanying proposal. The County will evaluate the proposal based upon the actual costs shown in the proposal itself.



If there is a line for Shipping/Freight, enter 1 in the Bid Quantity field, and the total shipping/freight charge in the Unit Bid Price field.

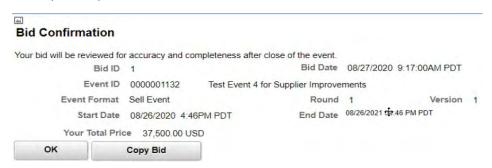
If there is no charge for Shipping/Freight, enter 0.00 in the Unit Bid Price field. Do not use the "No Bid" box or change the bid quantity on the Shipping/Freight line, as errors will result.

After entering all pricing, confirm bid quantity and pricing (green boxes) and make any corrections. If prices are correct, click Validate Entries. If you get an error message, fix the error and click Validate Entries again.



Upon receiving a No Errors Found message, you may save your bid for later, or submit your bid now. The submission process is not complete until Submit Bid is selected, and you receive onscreen and email confirmation.

An onscreen confirmation will immediately appear after your submission, however your bid will not be reviewed for accuracy or completeness until after close of event.



You will also receive an emailed confirmation.



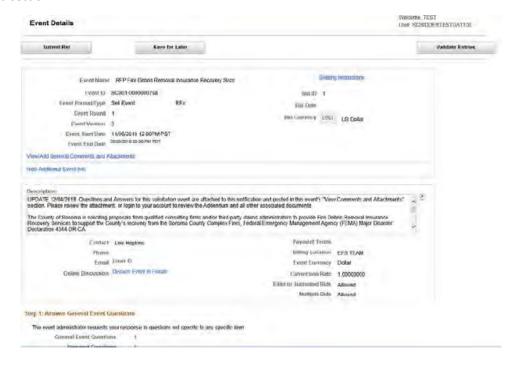
Retrieving a Saved Bid

If you previously saved a bid and did not submit it, follow the instruction in this section to continue the bid process.

In the left navigation pane, click Bidding Activities to open the folder, then choose View Events and Place Bids. Your saved, not-submitted bid should appear. Click on View/Edit.



You will be returned to the Event Details page. Edit your bid, following the same process outlined in the How to Place a Bid section.



Once you have finished entering your bid, Validate Entries. Save for Later, or Submit Bid now.

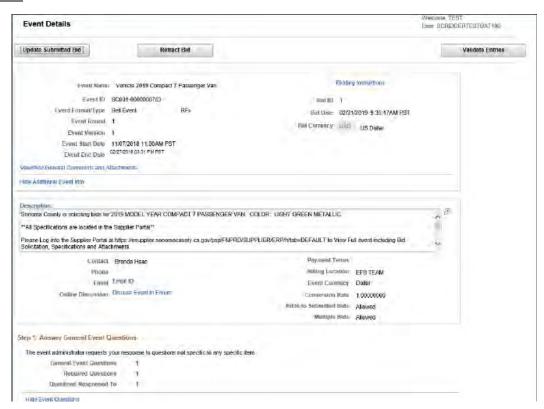


Editing a Submitted Bid

In the left navigation pane, click Bidding Activities to open the folder, then choose View Events and Place Bids. Your submitted bid should appear. Click on View/Edit.



You will be returned to the Event Details page. Edit your bid, following the same process outlined in the **How to Place a Bid** section.



To submit your edited bid, Validate Entries first and then select Update Submitted Bid. If you select Retract Bid now, your edited bid will not be resubmitted, and will be in an incomplete saved status.



After submitting your updated bid, you will receive an onscreen Bid Confirmation and an emailed Bid Notification.

Cancelling a Submitted Bid

Cancellations of submitted bids must be done successfully prior to the solicitation event's ending date and time.

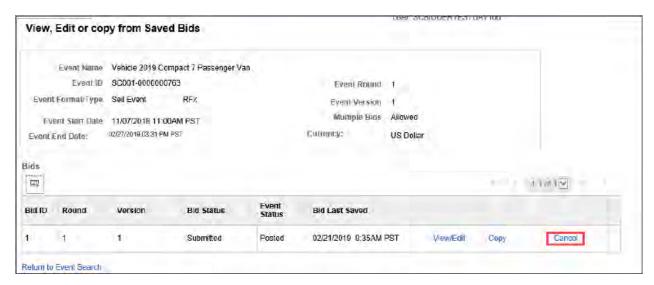
In the left navigation pane, click Bidding Activities to open the folder, then choose View Events and Place Bids. Click on the link for the submitted event you would like to cancel.



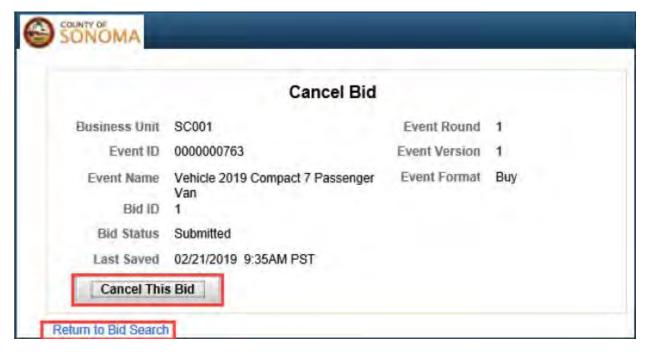
Click on View, Edit or Copy from Saved Bids.



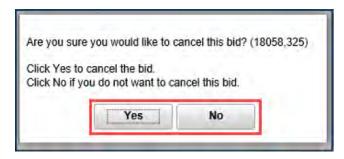
Click on Cancel.



To cancel your previously submitted bid, click Cancel This Bid. If you do not wish to cancel, click Return to Bid Search.



If you are sure you want to cancel the bid, click Yes. If you do not want to cancel, click No.



You will receive an emailed Bid Cancellation Confirmation.

Bid Cancellation Confirmation

To

Retention Policy Inbox (60 days)

Bid Cancellation

This message is confirming your bid cancellation for the following solicitation. See details below.

Event Details

Event ID: SC001 - 0000000763 Round 1 Version 1

Bid Number: 1

Event URL

Review and bid on this event.

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