

# SERVICE PROVIDER OUTCOMES REPORT

FISCAL YEAR 2023-2024



**SONOMA COUNTY PROBATION'S  
PLANNING, IMPLEMENTATION  
AND EVALUATION TEAM**

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# Service Provider Outcomes Report

Sonoma County Juvenile Probation  
Fiscal Year 2023-2024

## Acknowledgement

### **From Deputy Chief Probation Officer Brad Michnevich:**

The Probation Department extends its gratitude to our community-based partners for the invaluable work you do in supporting youths and families involved in the juvenile justice continuum. Your culturally responsive services, skill-building opportunities, and efforts to strengthen community connections are making a meaningful difference. Together, through collaboration and shared commitment, we are improving outcomes and creating brighter futures for the youths and families we serve.

# Executive Summary

The Service Provider Outcomes Report for Fiscal Year 2023-2024 describes the commitment of regional service providers and the Sonoma County Probation Department to support evidence-based programs for supervised youths in the community. Opened by our Deputy Chief Probation Officer Brad Michnevich, this Report highlights how every provider, service-related agency, and advisory partner helps youths in Sonoma County work toward their goals.

This Report provides comparative and disaggregated data on the supervised youths as well as participation numbers for each of our providers, using both quantitative and qualitative data. The quantitative data in this Report is drawn from our Juvenile Records System, which collects and tracks program participation. Each year, this data is confirmed by our providers to ensure its accuracy and reliability. This year's report shows an increase in the number of youths on supervision; however, there was a decrease in the number of referrals to services, which we attribute to a shift in the needs of the population served. Specifically, there has been an increased need for longer, more intensive programs, coupled with a countywide reduction in group-format programs, which could have influenced service referral trends. Probation is continuing to build its service matching capacity over the coming years.

In conclusion, Probation remains dedicated to improving both the provision of services and outcomes for supervised youths. As part of the ongoing effort to enhance collaboration with providers and youth outcomes, Probation is conducting a comprehensive juvenile justice continuum assessment over the next two years, as well as continued requirements development for the purchase of a new case management system. These efforts reflect the community's and Probation's commitment to improving processes and striving toward giving youths the highest quality support possible.

# Purpose of this Report

## Overview

The Sonoma County Probation Department (Probation) is committed to reducing recidivism, fostering accountability, promoting positive behavioral change, and safeguarding the community. The purpose of this report is to celebrate success and work toward continuous quality improvement of programs delivered by Probation's service provider partners.

This Service Provider Outcomes Report (Report) covers Fiscal Year (FY) 2023-2024. For many years, juvenile delinquency referrals statewide were at an all-time low and service providers were adapting as ably as possible; some programs flourished while others declined. The FY 2022-2023 Report showed how services were being administered while the community was transitioning out of a post-pandemic hybrid service model; referrals seemed to be trending upward and the providers who remained were building capacity. The FY 2023-2024 Report shows that trend is continuing, specifically, with continued increase in delinquency referrals with youths needing more intensive, longer duration programs.

## Data description and limitations

The service participation data collected in this Report includes youths who:

- were referred to services directly by Probation, the Court, or a school program
- had been recorded as starting services either before or during FY 2023-2024
- in most cases, had completed those services during FY 2023-2024.

In certain instances, due to data and reporting practices of the service provider, youths have continued access to services after supervision by Probation has ended. Where that is the case, a short exception description will be included in the specific program's "Service Description and Outcomes" section, below.

Probation's data collection system provides limited gender, race, and ethnicity options. For gender, the current system options are male or female only. Similarly, the system requires a single choice from a list that contains both race and ethnicity options. Probation staff are either provided demographic data by the underlying documentation (ex: police report) or rely on how youths self-report in deciding how to record their gender, race, ethnicity, and other key factors. For the purposes of this Report, Probation informed providers they could expand categories, if their self-report data varied from Probation's regarding gender, race, and ethnicity. As a result, some youths have been included whose gender is recorded as non-binary.

Probation is committed to improving race, ethnicity, and gender data collection to understand how different groups are experiencing its systems and programs.

## Partners in Service Provision

Probation relies on its strong relationships with community-based organizations (CBOs) and other regional partners to provide effective, trauma-informed, and accessible services that change lives and protect Sonoma County. Whether serving youths in Juvenile Hall, or those receiving services in the community, their dedication and hard work is both vital and transformative. Probation would like to thank the following organizations for the incredible work they do with youths under Juvenile Court jurisdiction.

- Boys and Girls Club of Sonoma County
- Center for Volunteer and Nonprofit Leadership (CVNL)
- Child Parent Institute
- Circuit Rider
- City of Santa Rosa-Guiding People Successfully
- LifeWORKS/El Puente
- RECOURSE Mediation Services
- Restorative Resources
- Seneca Family of Agencies
- TLC Family Services
- Verity

## Policy and Advisory Partners

In addition to the organizations that provide direct services, Probation also wishes to acknowledge the work of the bodies or partnerships that advise Probation and help guide the implementation of changes in law impacting youths in the juvenile justice continuum. The composition of these groups can vary but can include several of the CBOs previously mentioned, justice system partners, State and County program leadership from partner-Departments or Agencies, members of the public, youths with lived experience, and the Juvenile Court presiding judge.

- The Juvenile Justice Coordinating Council
- The Juvenile Justice Realignment Subcommittee
- City of Santa Rosa-Violation Prevention Partnership
- Family First Prevention Services Act (FFPSA)/Child Abuse Prevention Leadership Group

## Summary of Youths Served

### Understanding the Report

The choices for race and ethnicity are: Asian, American Indian/Alaskan Native (AI/AN), Black, Hispanic/Latino(a), Multi-Racial, Native Hawaiian or Other Pacific Islander (NH or OPI), Other/Unknown, and White. Gender options include Female, Male and Non-Binary (NB). Since the three tables below have limited space, please note the initialisms provided above, when needed.

### Explanation of data de-identification

In accordance with the California Department of Social Services (CDSS) data de-identification guidelines, the data displayed in this report have been masked to protect the privacy of youths receiving services. As some participant counts are less than 11, caution dictates that the data displayed are masked. Masking is achieved in this report two ways. When reporting data broken out by gender, age and race/ethnicity, a randomized buffer of  $\pm 2.0^1$  is applied to all disaggregated counts. Actual numbers for the disaggregated counts are not shown, but instead graphs are used to provide a general impression of the relative size of each group. Any percentage shown is based on the buffered counts. By applying these methods, Probation is still able to meaningfully communicate a sense of who was served, while safeguarding the anonymity of youths who have participated in services in the Juvenile Hall and community.

Following are charts comparing demographic breakouts between youths on supervision (including Diversion), referrals to CBO services, and, separately, referrals to Keeping Kids in School (KKIS). KKIS is separated from other CBO referrals because most students in KKIS are not on supervision with Probation. The result allows for a more meaningful comparison among demographic groups.

### Observations

**Gender:** Keeping Kids In School serves half females, and half males. Females comprise about one-fourth of youth supervised as well as youth receiving CBO services other than KKIS.

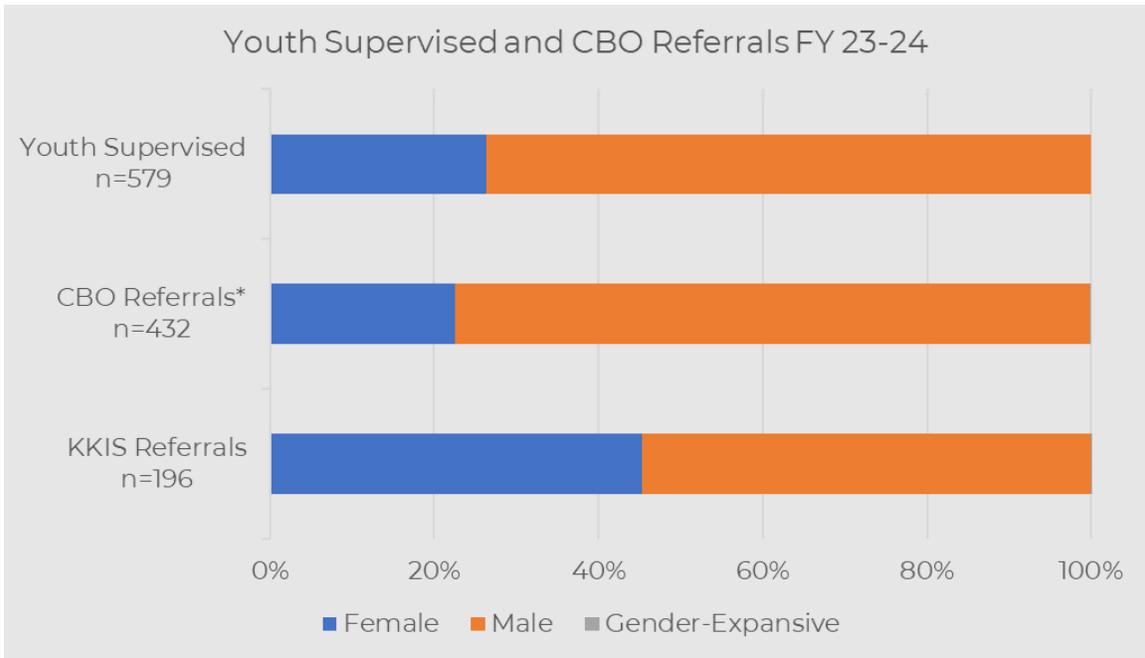
**Age:** Proportions among each age group are about the same for youth supervised and youth receiving CBO services. These two groups contain more older youth than KKIS, which serves K-12 children and youth. Juvenile supervision may last up to age 25.

**Race and Ethnicity:** The great majority of youth supervised and receiving CBO services, including KKIS, are reported as Hispanic/Latino(a). Taking into account differences in data collection between the US Census, Probation and CBOs, this group is probably overrepresented compared with their presence in Sonoma County. White youth are probably underrepresented in Probation and CBO data.

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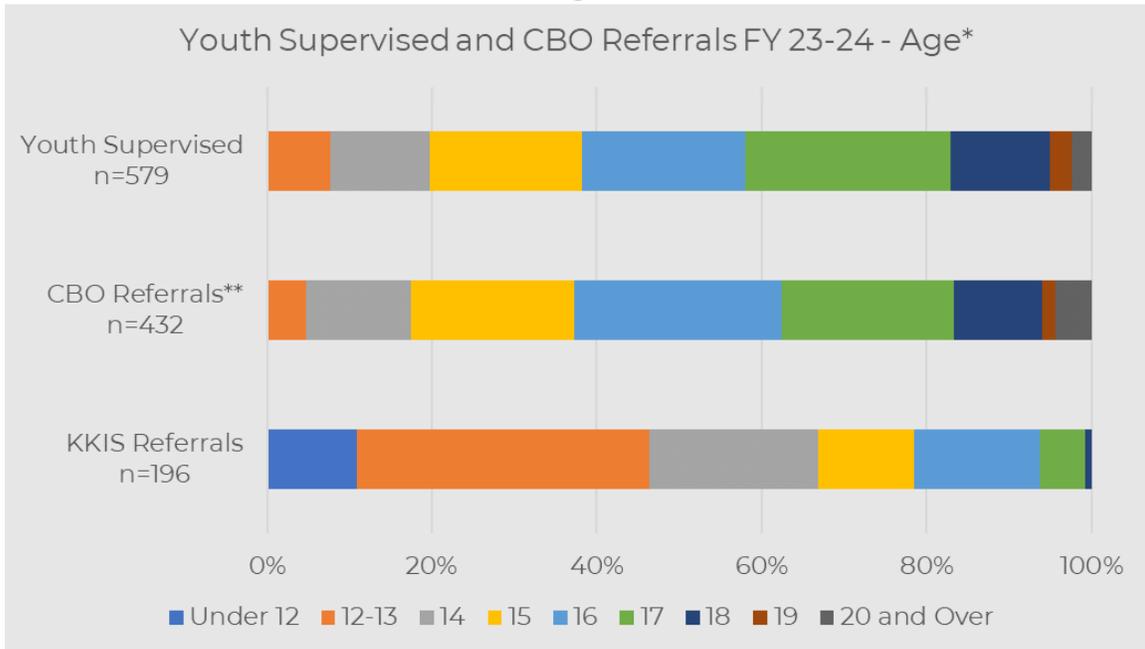
<sup>1</sup> Where applying a negative random buffer would produce a negative count, the random buffer is converted to a positive number.

## Gender



\*Not including KKIS Referrals

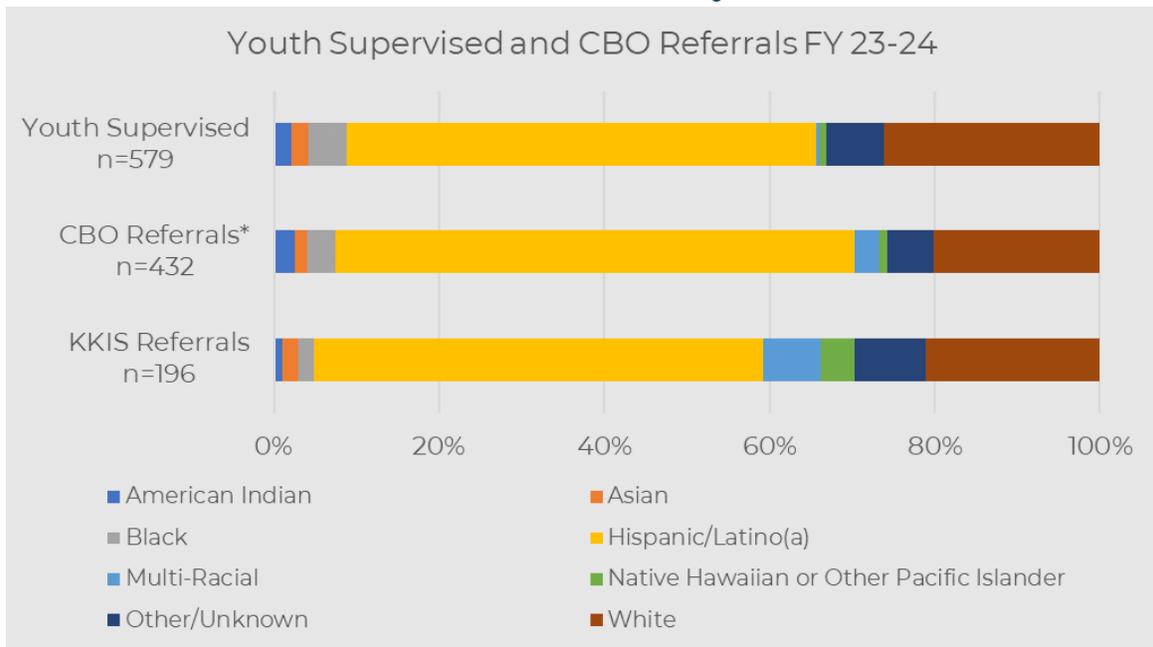
## Age



\*For Youth Supervised, age on January 1, 2024

\*\*Not including KKIS Referrals

## Race and ethnicity

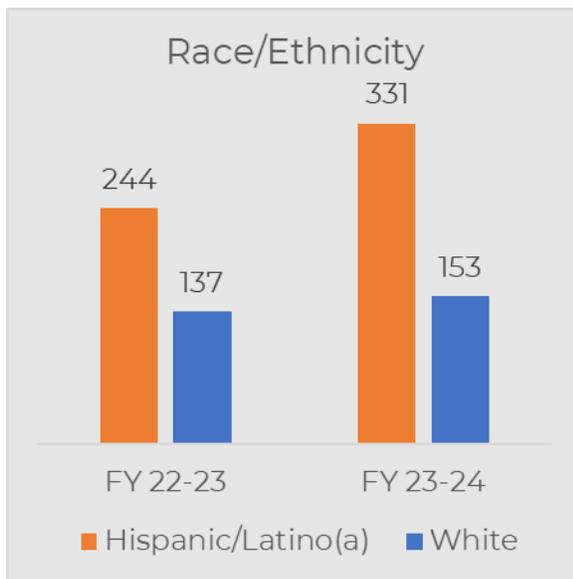
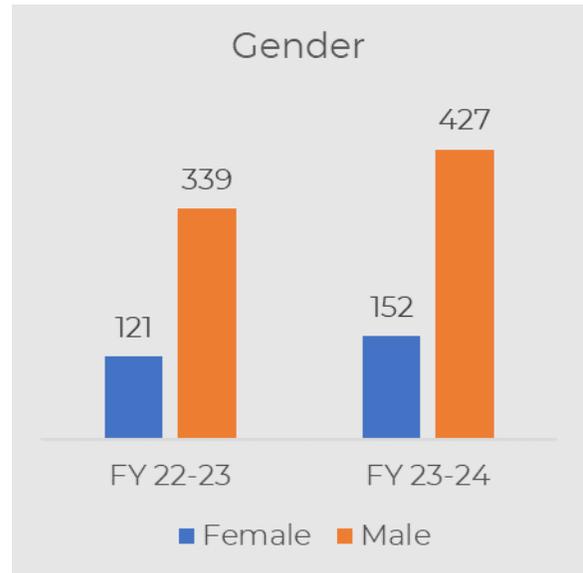


\*Not including KKIS Referrals

# Changes in the Population Served

## Youth Supervised

The following graphs compare counts of youths supervised in FY 2022-2023 to FY 2023-2024 in total and broken out by gender, race/ethnicity, and age as of January 1.



## Observations

- The overall number of youths on supervision increased by 26% compared to FY 2022-2023. Counts in nearly every demographic group increased, except for older youths where numbers begin to decline at age 18.
- The numbers of both males and females on supervision increased equally, by 26% compared to FY 2022-2023.
- In FY 2022-2023, Probation noted a steeper increase in the number of Hispanic/Latino(a) youths who were being supervised, compared to the prior year (not shown here). In FY 2023-2024, that trend continued with a 36% increase in supervised youths compared to FY 22-23.
- Youths between the ages of 12-14 show the largest increase in supervision numbers. In FY 2022-2023, 26 youths were supervised whereas in FY 2023-2024 there were 114 on supervision, representing a 338% increase.
- While the number of youths on supervision went up 26%, data show that the number of referrals to services declined 17%, between FY 2022-2023 and FY 2023-2024, from 521 to 432.
  - This decline in overall referrals could be explained by an increase in referrals to longer-term programs such as Functional Family Therapy or Wraparound. Typically, these services more intensive, last longer, and can result in reduced participation in other, shorter-term services.
  - Probation is working to enhance its service-matching capabilities. In line with that goal, the Department has contracted with additional Individual Trauma Counseling providers to address mental health needs for youths in some of Sonoma County’s traditional service deserts.

## Youth Supervised

The table below provides the same raw data and percentage changes for youths supervised by Probation, disaggregated by age, gender, and race/ethnicity, that was displayed graphically above.

	FY 22-23	FY 23-24	Change		FY 22-23	FY 23-24	Change
All Youth	460	579	26%	Female	121	152	26%
Age 12-14	26	114	338%	Male	339	427	26%
Age 15	62	107	73%				
Age 16	88	115	31%	Black	27	26	-4%
Age 17	112	143	28%	Hispanic/Latino(a)	244	331	36%
Age 18	98	70	-29%	Other/Unknown	34	40	18%
Age 19	50	16	-68%	White	137	153	12%
Age 20+	24	14	-42%	All Others	18	29	61%

Changes in service participation by program from FY 2022-2023 to FY 2023-2024 are shown in the table below.

Service	FY 22-23	FY 23-24	Change
Aggression Replacement Training	25	30	20%
Community Service Work	192	106	-45%
Functional Family Therapy	10	30	200%
Intensive Case Management	35	42	20%
Intensive Diversion Services	15	18	20%
Girls Circle	20	6	-70%
REACH	77	62	-19%
Restorative Mediation	25	20	-20%
Restorative Conferencing	14	18	29%
Accountability Circles	24	7	-71%
Treatment for Sexual Offending Youth	9	4	-56%
Trauma Counseling	24	26	8%
Vista Academy	16	17	6%
Guiding People Successfully	19	19	0%
Keeping Kids In School	159	196	23%
Wraparound	16	27	69%
Total	680	628	-8%
Total Minus KKIS (serves mostly non-supervised)	521	432	-17%

In summary, while the number of supervised youths has increased, the data shows a decrease in the number of referrals. As described above, youths have been trending toward longer, more intensive services. Similarly, there was a need for increased counseling services which Probation has addressed by adding new providers. At the same time, preventative reporting apps usage at schools has increased; these mobile device apps allow youths to anonymously alert authorities when they suspect another student has a weapon at school, thereby increasing incoming weapons possession cases during the school year, and many of these youth are then supervised by Probation.

## Probation Contracts: Service Descriptions and Outcomes

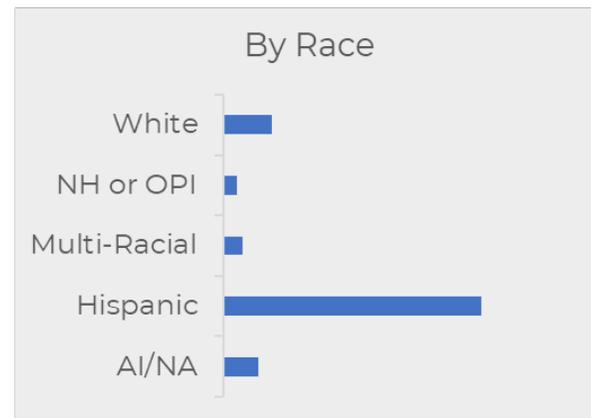
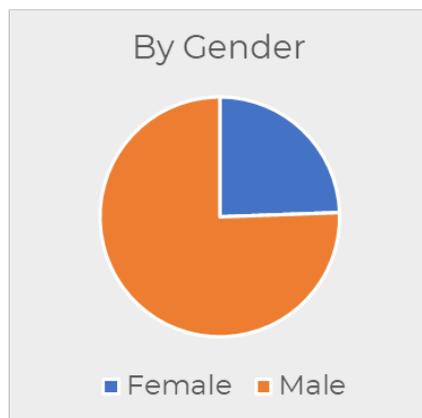
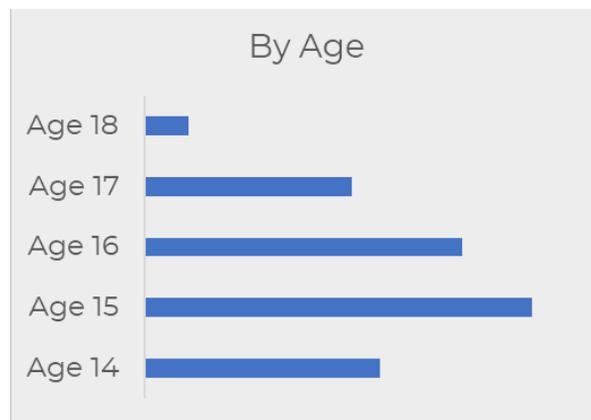
The following includes summaries for each program's usage, providing the number of youths served in FY 2023-2024 as well as outcomes achieved, indicators of program quality, and participant successes and challenges, when available. Data on people served are shown disaggregated by age, gender, and race/ethnicity with a buffer that protects anonymity, as described above. As described above, the data collected in this Report includes youths who were referred directly by Probation, the Court, or a school program, had been recorded as starting services either before or during FY 2023-2024, and in most cases, had completed those services during FY 2023-2024.

## Aggression Replacement Training (ART)

ART is an evidence-based practice and a cognitive-behavioral intervention incorporating three specific interventions: skill-streaming, anger-control training, and moral reasoning training. The curriculum consists of three components: Structured Learning Training (The Behavior Component), Anger Control Training (The Emotional Component), and Moral Reasoning (The Values Component). In group sessions, participants gain tools that allow them to solve problems, make decisions, and interact positively in social situations. Youths meet for 1½ hours, twice weekly for 10 weeks. ART is provided by Circuit Rider.

### People Served:

ART is available to males and females, ages 13-18, who are currently on juvenile probation classified as moderate to high risk to reoffend according to the Positive Achievement Change Tool (PACT) assessment, or are gang involved. Between 7/1/2023–6/30/2024 ART through Circuit Rider served 30 unique participants. The disaggregated data for the ART participants are as follows:



#### *ART Outcomes:*

- 67% (20 of 30) - Youths who were entered, graduated successfully.

#### *ART Indicators of program quality:*

- 100% of youths (30 of 30) - reported a decrease in general anger and aggressive responses.
- 100% of youths (30 of 30) - reported an overall decrease in the tendency to engage in self-serving cognitive distortions or thinking errors.
- 97% of youths (29 of 30) - reported an increase in social skills.

#### *ART Participant Successes and Challenges:*

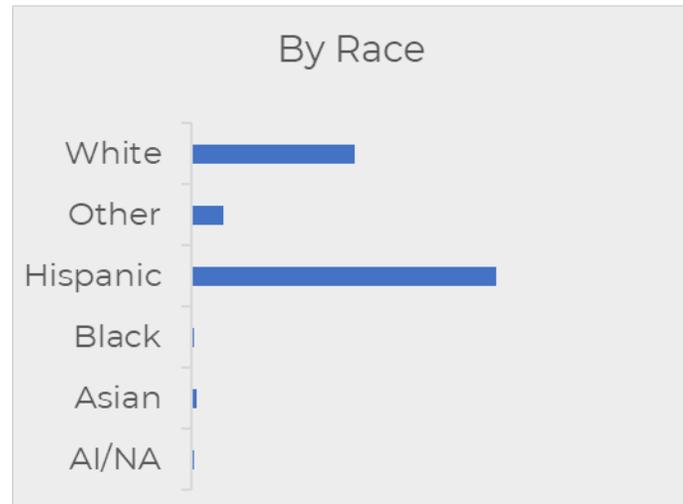
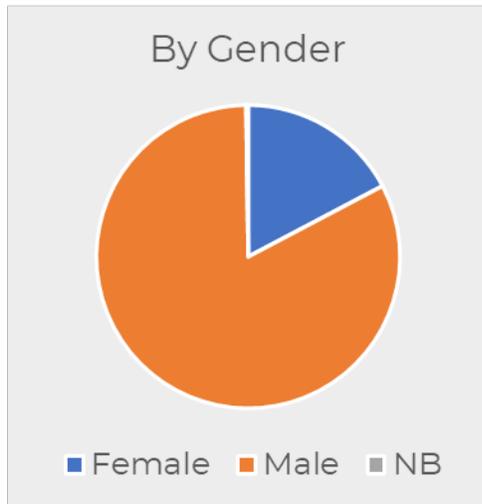
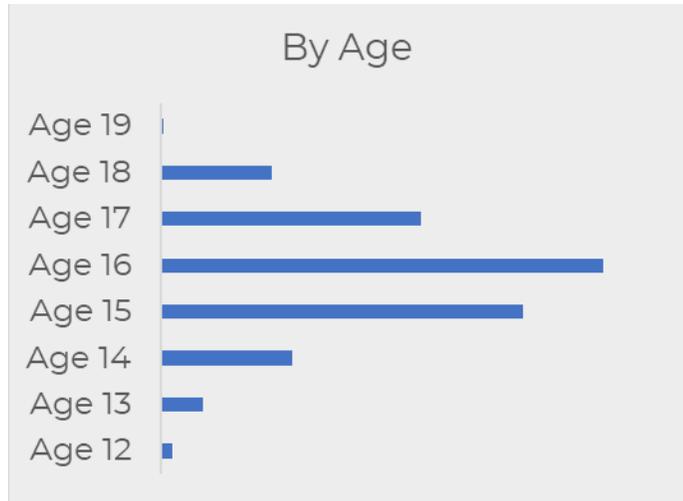
- "The rules make sense now; it is about being safe in the group."
- "It's not that I don't get mad anymore, it's just don't react like I used to."
- "I am more patient now, I don't explode."

## Community Service Work

Youths are referred to Center for Volunteer & Nonprofit Leadership (CVNL) from their Probation Officer or the Court and matched to community service work opportunities based on their interests and other needs. Youths can build skills and connect to the community in a meaningful way. Because extensions may be granted by the Court or CVNL to complete requirements, some youths were still participating after the end of the FY 2023-2024.

### People Served:

Community service through CVNL is available to youths who have had juvenile justice contact or dispositions. Between 7/1/2023–6/30/2024 community service facilitated by CVNL served 106 participants. The disaggregated data for the community service participants are as follows:



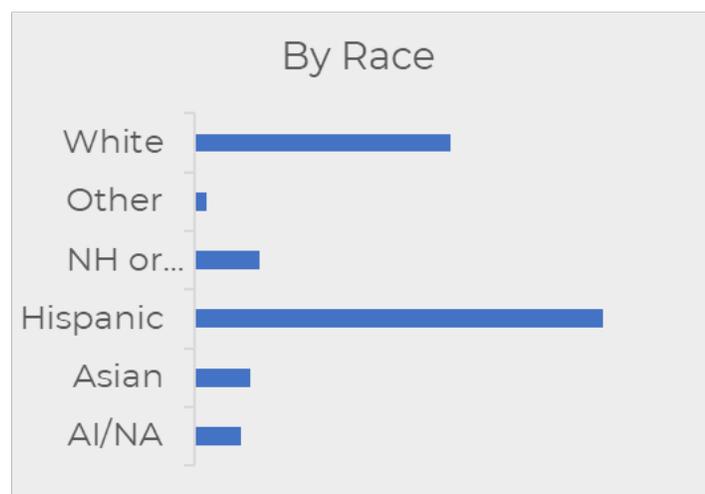
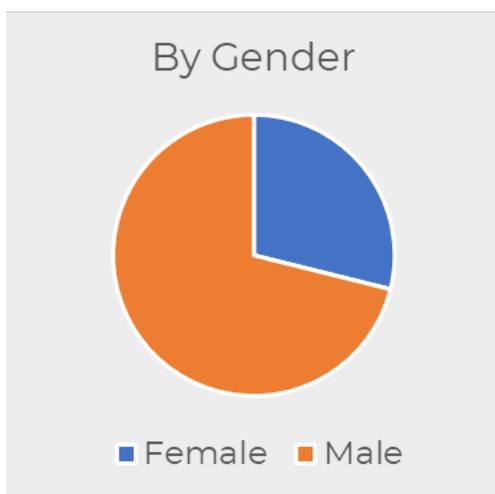
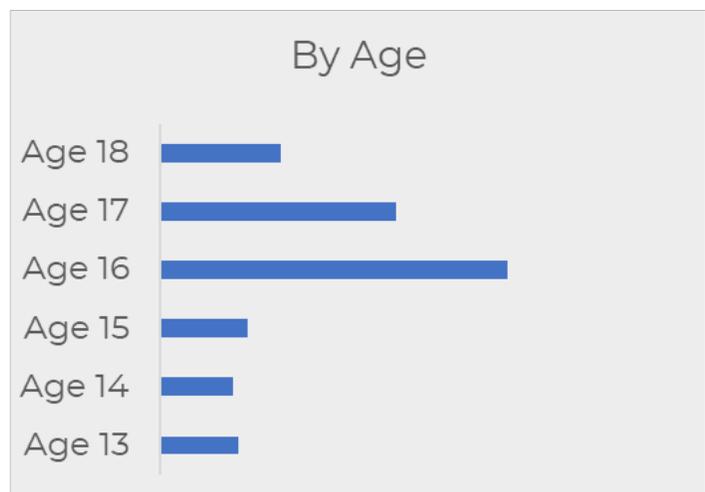
\*\*No qualitative data outcomes, indicators, and successes/challenges were received\*\*

## Functional Family Therapy (FFT)

Functional Family Therapy is an evidence-based family counseling service for youths ages 11–18. FFT is a brief intervention but intensive therapeutic model that addresses juvenile delinquency and related behaviors from a family-based perspective. Services are conducted in both clinic and home settings. This service is delivered by TLC Child and Family Services.

### People Served:

Youths, ages 11-18, and their families, who are living in Sonoma County, and would benefit from family therapy when the youth presents with behavioral challenges. Between 7/1/2023–6/30/2024, FFT served 30 unique participants, who exited in during that period. The disaggregated data for FFT participants are as follows:



#### *FFT Outcomes:*

- Of the youths that completed the program and the survey, 76% reported that since starting counseling, their family had significantly changed for the better.
- Of the parents that completed the program and completed the survey, 79% reported that since starting counseling, their family had significantly changed for the better.

#### *FFT Indicators of program quality:*

- During this period, TLC's FFT program graduated to phase 2 of the FFT program implementation model. During quarter 2, the clinician's fidelity rating in the program was 4.15 out of 5. This internal FFT measure, is an indicator of adherence to the FFT model, for reference a fidelity rating of 3 is the threshold.
- Both youth and parent surveys indicate an above 70% improvement in the family system.

#### *FFT Participant Successes and Challenges:*

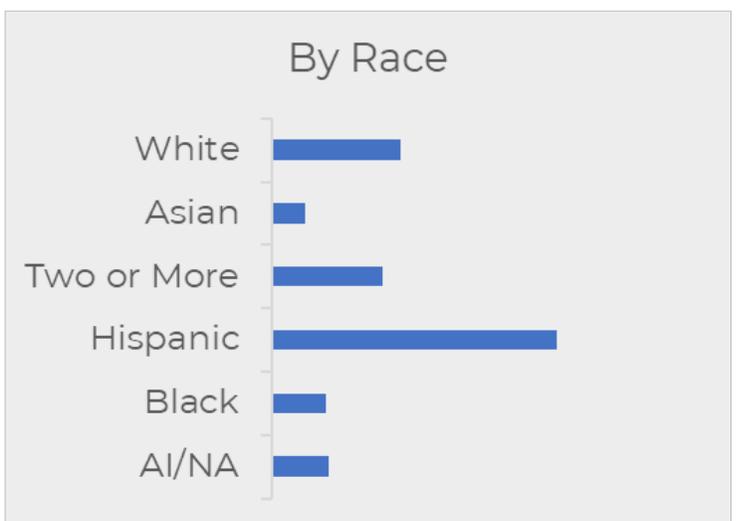
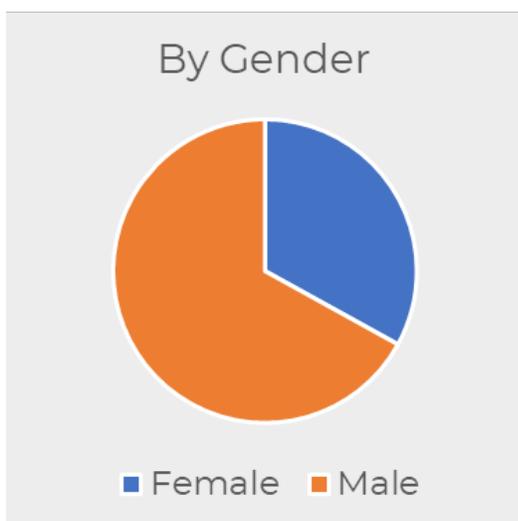
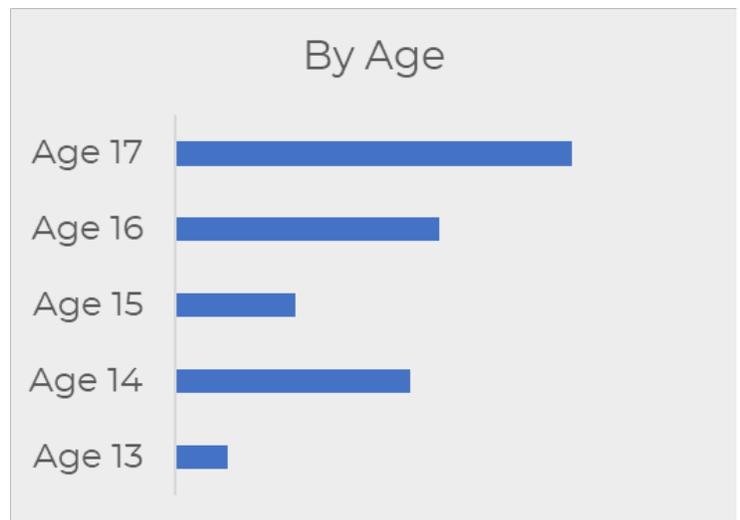
- "I feel hopeful when we come to family therapy as we are learning skills to improve as a family." (parent)
- "I am able to communicate my feelings better and feel understood." (youth)
- "There is not as much blame and conflict when we talk to each other as before, which has helped us get closer." (parent and youth)

## Intensive Case Management (ICM)

ICM extends Wraparound services to high-need families who would not otherwise qualify or who have a lower level of need. The program provides linkages and stabilization services to families experiencing difficulties in at least two life domains. ICM is provided by Seneca Family of Agencies.

### People Served:

ICM serves youths ages 12-18, who live in Sonoma County and are on Juvenile Probation. ICM served 42 youths in the 7/1/2023 - 6/30/24 fiscal year, 30 of whom exited services during the fiscal year. The disaggregated data for ICM participants are as follows:



#### *ICM Outcomes:*

Of the 42 youths served, 30 youths exited services during the fiscal year. Of the youths that exited, 20 (67%) stepped down in care, 7 (23%) stepped up in care, 2 (6%) where AWOL when services ended, and 1 (3%) relocated to another county.

#### *ICM Indicators of program quality:*

Of the 30 youths who exited ICM services in the last fiscal year, 22 (73%) met or partially met their treatment goal, 6 (20%) did not meet their treatment goals, and 2 (7%) where not enrolled in services long enough to develop goals.

A Child and Family Needs and Strengths (CANS) assessment is completed for every youth at the beginning and end of treatment to identify actionable areas of need. Overall, actionable needs decreased across all domains, with notable decreases in decision making (47% of youths), depression (40% of youths), education (42% of youths) and interpersonal strengths (41% of youths).

#### *ICM Participant Successes and Challenges:*

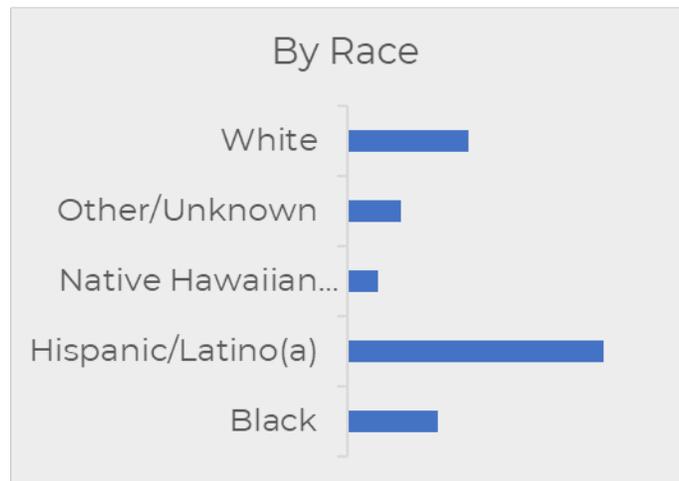
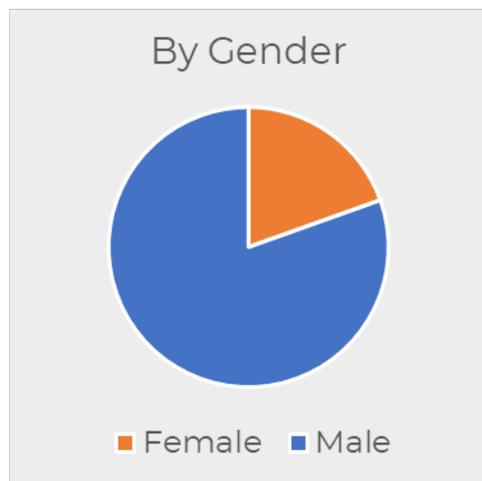
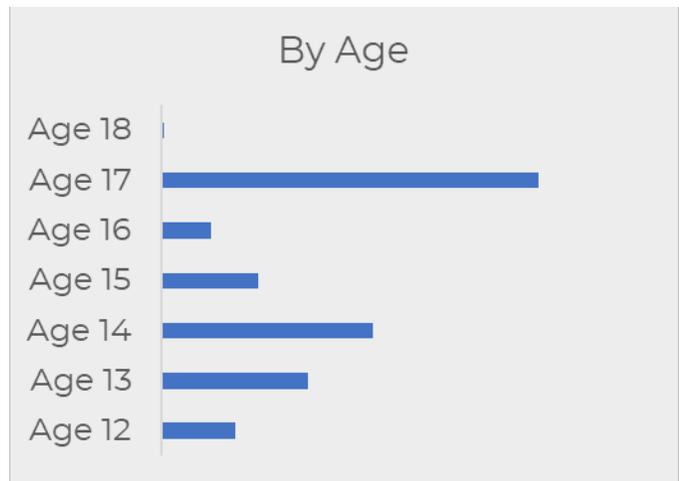
Seneca provides satisfaction survey once a year this year we noted low response rate and no comments from participants.

## Intensive Diversion Services (IDS)

The IDS program is designed to divert lower risk youths with high social, behavioral, or mental health needs into individualized case management services, instead of formal court processing. IDS' main goal is to meet the needs of these youths through diversion to avoid drawing them deeper into the system solely to access services, ultimately reducing the overall number of youths at low risk to reoffend with formal involvement in the juvenile legal system. The program also addresses racial and ethnic disparities by prioritizing culturally relevant service delivery. IDS is provided by Seneca Family of Agencies.

### People Served:

IDS serves youths 12-18, living in Sonoma County, who have been diverted from the juvenile justice system. IDS served 18 youths and families in the 7/1/2023 - 6/30/24 fiscal year.



### *IDS Outcomes:*

Of the 18-youths served, 12 exited services during the fiscal year. Of the youths that exited, 9 (75%) successfully completed the program, 1(8%) relocated out of county, 2 (16%) had further contact with law enforcement and the Juvenile Justice system.

### *IDS Indicators of program quality:*

Of the youths that participated and exited IDS services in the last fiscal year, 10 (83%) met or partially met their treatment goal and 2 (16%) did not meet their treatment goals.

A Child and Family Needs and Strengths (CANS) assessment is completed for every youth at the beginning and end of treatment to identify actionable areas of need. Overall, actionable needs decreased across all domains, with notable decreases in natural supports (67% of youths), impulsivity (60% of youths), education (50% of youths) and family functioning (75% of youths).

### *IDS Participant Successes and Challenges:*

The following comments come directly from our WFI surveys. These responses were specifically from caregivers, we did not receive comments from the youths that completed the survey.

"They were kind, respectful, and, professional with me and my family."

"We have a great team that is available to us anytime we have questions or concerns."

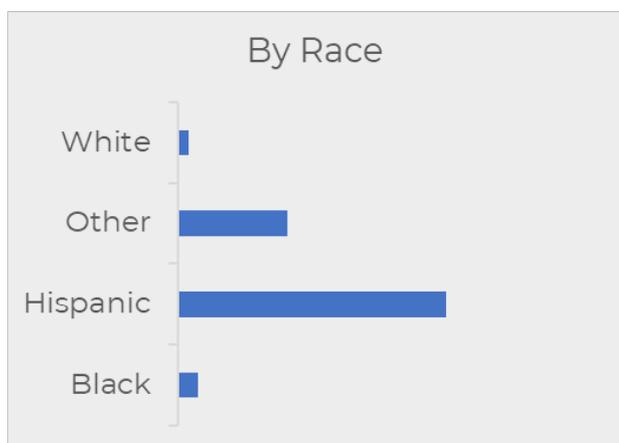
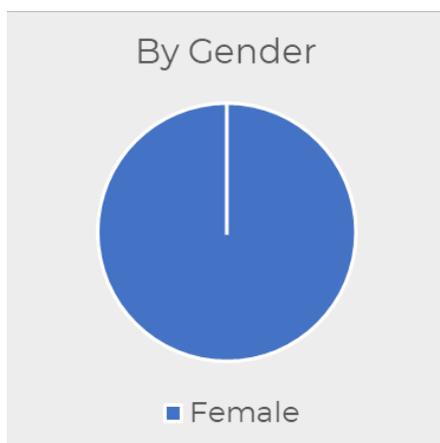
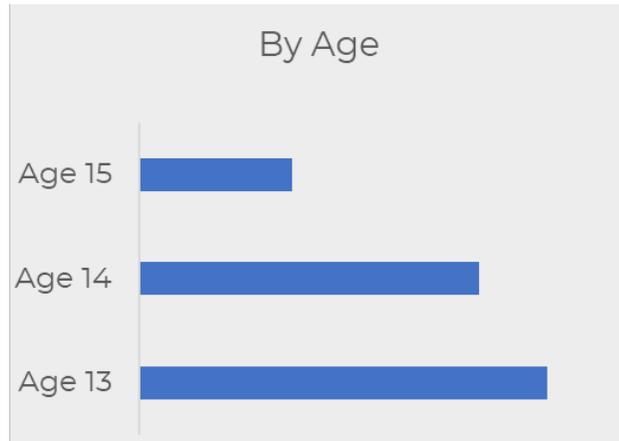
## Girls Circle

Girls participate in a structured support group with a variety of topics. The program integrates relational theory, resiliency practices, and skills training to increase positive connection, personal and collective strengths, and competence. Service providers for Girls Circle are Child Parent Institute (CPI).

### *People Served:*

The 8-week Girls Circle program provides group services to females in the juvenile justice system. The program utilizes a girl-responsive, Motivational Interviewing approach to treatment services involving relationship building, ritual, and directed techniques to elicit self-change. Structured, skill-building activities promote critical thinking skills development in the areas of relationship building, communication skills, self-esteem, drug and alcohol resistance, and planning for the future. Girls Circle serves females, ages 9-18 living in Sonoma County. Between 7/1/2023 - 6/30/2024, CPI served 6.

The disaggregated data for the Girls Circle participants are as follows:



### *Girls Circle Outcomes:*

- 100% of participants completed the program led by a trained Girls Circle facilitator. 100% of participants actively participated in group discussions/activities during each session.

### *Girls Circle Indicators of program quality:*

- Each youth completed a satisfactory survey (survey was provided by Juvenile Probation) 90% of the participants indicated learning in the group.

### *Girls Circle Participant Successes and Challenges:*

The following are examples of what was shared during the two last sessions and on the survey.

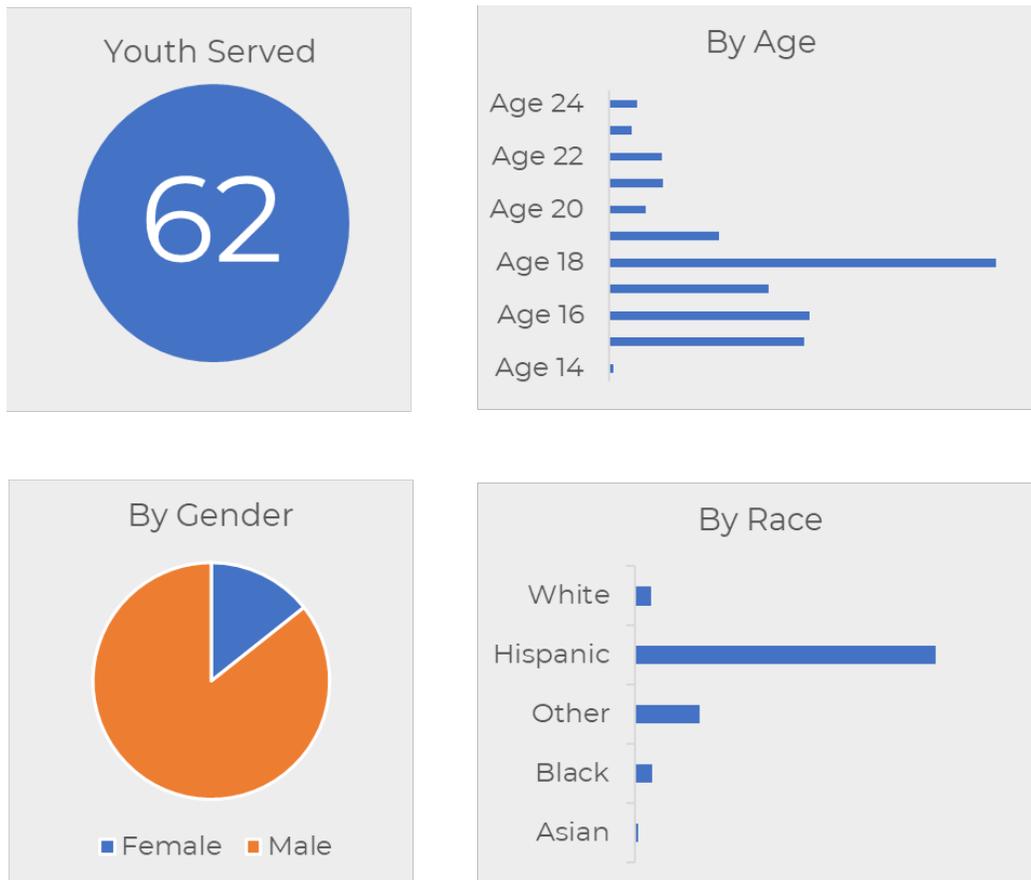
- Participants shared that taking part in Girls Circle was helpful in learning that even when something goes wrong, you have the solution.
- Another participant shared, "I learned a lot about myself, relationships and how to not stress a lot."
- Another participant shared that she learned other girls have similar challenges and added by saying, "there are ways I can stay calm when things happen."

## REACH

REACH serves youths reentering the community from Juvenile Hall with mentoring, assistance in engaging in community service work, work experience opportunities, field trips, educational support, substance abuse treatment, health, and fitness, and provides services and assistance during probation and post-probation dismissal. REACH is provided by the Boys and Girls Club of Sonoma County.

### People Served:

REACH targets disadvantaged young people, ages 13-24, living in Sonoma County who come from high-risk families and neighborhoods, and who have been arrested or suspended from school multiple times. Between 7/1/2023–6/30/2024, 62 youths participated in REACH.\*



\*This count includes youths participating in Juvenile Hall's Boys & Girls Club

### REACH Outcomes:

- During this reporting period, 40% of participants completed the program. 96% of youths served did not violate probation, and 98% of youths served did not incur new criminal charges.

#### *REACH Indicators of program quality:*

- To reduce probation violations and re-incarceration of REACH Members by 75% as compared to their non-REACH peers, as measured by re-incarceration records. 96% of youths served did not violate probation during the reporting period.
- To provide stabilized housing (safe and semi-permanent) for 75% of REACH Members within 90 days of release, as measured by staff and Member surveys. 100% of youths served had stable housing during the reporting period.

#### *REACH Participant Successes and Challenges:*

- One REACH Member shared that, “this is the longest I’ve ever been out on probation without getting into trouble.” Weekly check-ins were very helpful in keeping them on track to finish their program.
- Thanks to their mentor’s support, another REACH Member has secured a new job where they are making \$28 an hour working in construction. This youth noted, “My REACH Mentor has impacted my life for sure.”

### Restorative Justice Programs

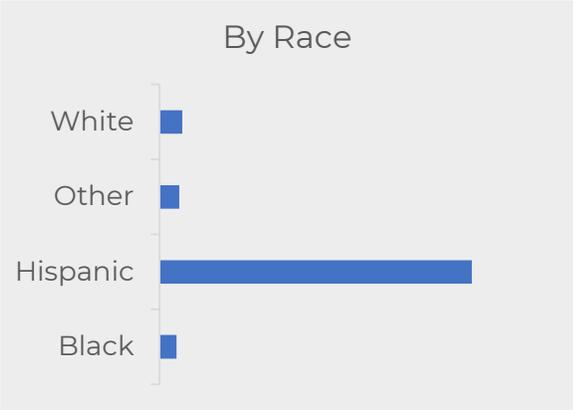
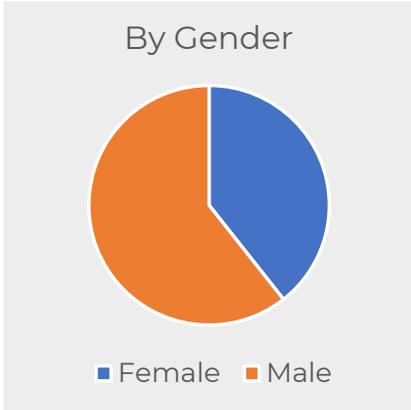
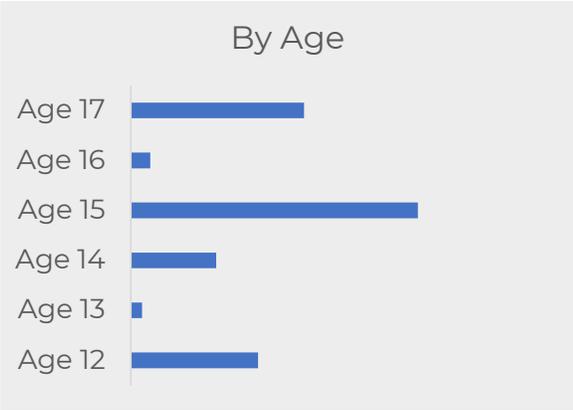
These programs help youths learn to take responsibility for their actions, make amends and strengthen connection to community. They meet with their victim and others to gain understanding of harm caused and explore ways to repair it. A restorative plan is developed, and youths receive support in completing their plan. These services are delivered by Restorative Resources and RECOURSE Mediation.

### Restorative Mediation Services

Restorative Mediation, provided by RECOURSE Mediation, prepares young participants for a mediation session where they hear from their victims and the impact of their actions and then work to repair the harm done. Restorative Mediation is rooted in the principles of restorative justice and is intended for less complicated cases that can be quickly resolved, perhaps even in one session.

### People Served:

Males and females ages 12-18, living in Sonoma County who received a citation from the Police Department. Between 7/1/2023–6/30/2024, 20 youths completed the program.



#### *Restorative Mediation Outcomes:*

- 80% of participants completed the program successfully and 20% were incomplete/unsuccessful. (One case Probation retracted from the program and two cases were incomplete/unsuccessful)

#### *Restorative Mediation Indicators of program quality:*

- 85% of parents said they saw a change in their child as positive or very positive.
- 90% of the youths rated their relationships with parents, siblings, self, and school as good or very good.

#### *Restorative Mediation Participant Successes and Challenges:*

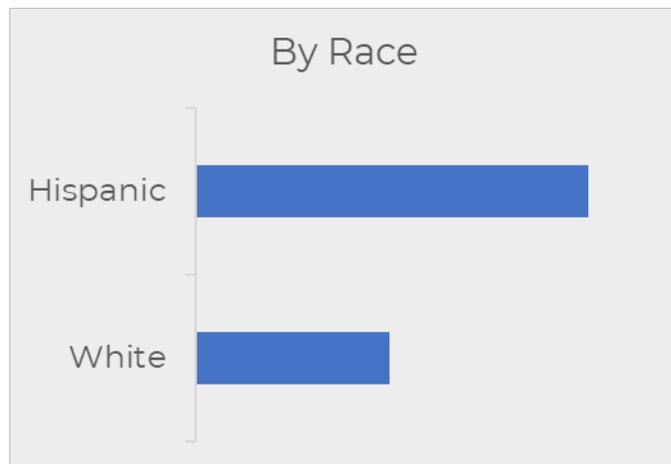
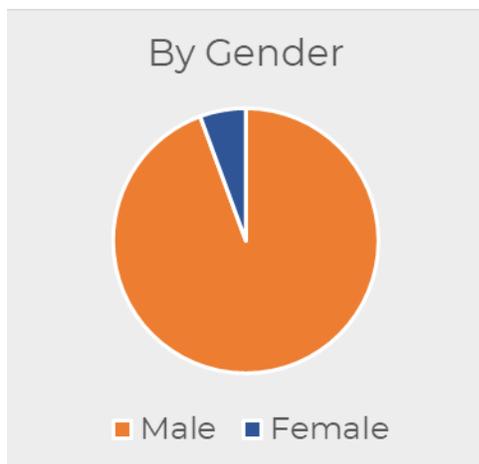
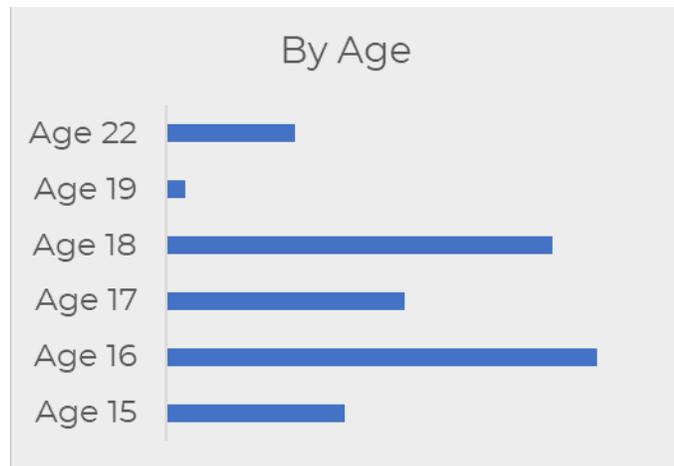
- Participant thought the check-ins helped them through the program and became more responsible.
- Parent thought the program benefitted their child and family a lot and felt it would also help other families.

### Restorative Conferencing

Restorative Conferencing is a program based on community restorative justice principles. It involves a face-to-face, facilitated meeting between the victim and the youth with the goal of repairing harm and restoring the community to the state of well-being it enjoyed before the crime occurred. During the meeting, participants are encouraged to tell their stories of the crime-what led to the crime and the aftermath. Participants ask questions about the crime and get answers to help them understand what happened and why it happened. Cases are referred to trained facilitators who conduct meetings between the victims, youth, and their families. Restorative Conferencing is provided by Restorative Resources.

### People Served:

Target population is youths, ages 12-24, from any race, ethnicity, background, lived experience, gender/non-binary, or sexual orientation that has had contact with the juvenile justice system. Service also includes their families, their victims, and any stakeholder who chooses to be involved. Between 7/1/2023–6/30/2024, 18 youths completed the program.



### *Restorative Conferencing Outcomes:*

#### Program Completion

94% of youths who entered the program successfully completed the program.

#### Participant Surveys (scale of 1-5, 5 = highest score)

- Healing of Victims & Impacted Parties: 100% of participants scored 5/5
- Better Understanding of Impacts on Community: 93% of youth participants scored 5/5; 7% of youth participants scored 3/5
- Showed effort to heal relationships: 85% of participants scored 5/5; 15% of participants scored 4/5

### *Restorative Conferencing Indicators of program quality:*

Evaluation Surveys: Youths and parents completed a program evaluation survey at the end of the program. Of 21 completed forms from youths and parents, results were as follows:

- Fair Process: 100% scored 5/5 that the Restorative Conference process and Restorative Action plan seemed fair.
- Meaningful: 100% scored 5/5 that the Restorative Conference was meaningful
- Fully Addressed Impacts: 100% scored 5/5 that the Restorative Action Plan fully addressed the impacts of the offense.
- Satisfaction with Program: 72% scored 5/5 that they were satisfied with the program; 28% scored 4/5 that they were satisfied with the program.
- Satisfaction with Staff: 95% scored 5/5 that they were satisfied with the staff; 5% scored 4/5 that they were satisfied with the staff.

#### Participant Feedback regarding the program:

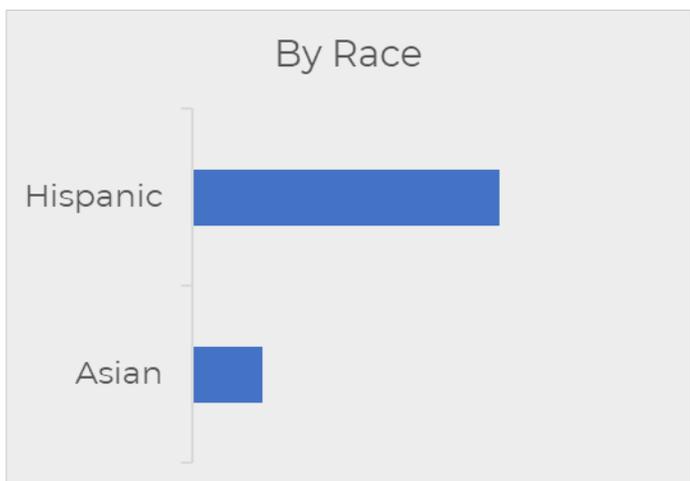
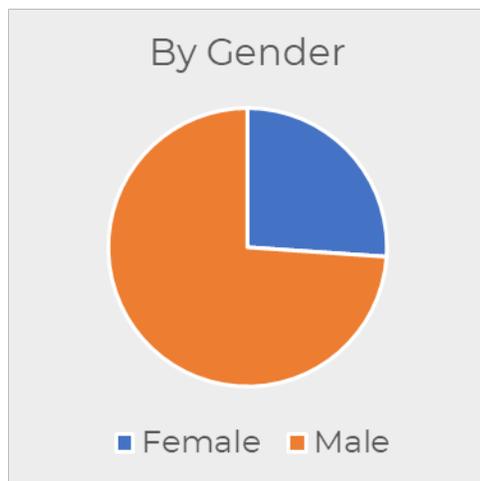
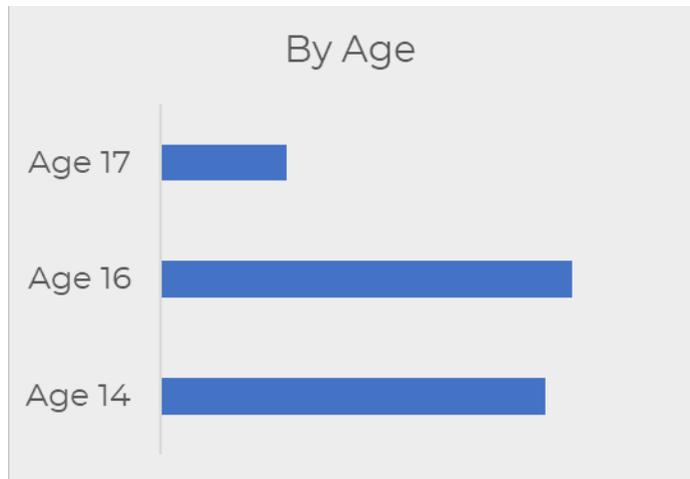
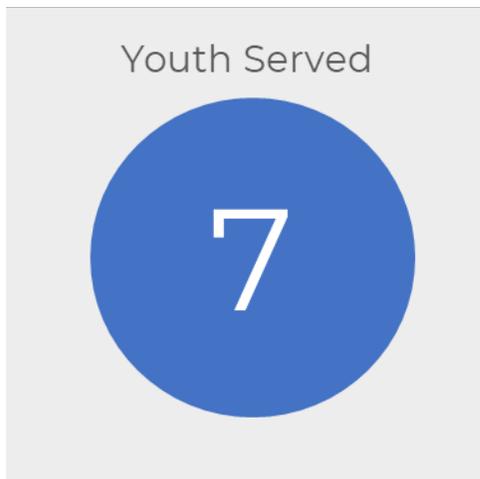
- Youth – “This is a great program!”
- Youth – “It was time consuming but well worth it at the end.”
- Youth – “It was very healing.”
- Parent – “I wish more impacted persons would take advantage of this program.”

Accountability Circles

Accountability Circles is a facilitated peer support group made up of youths that have also participated in a restorative conference. This program uses restorative justice principles and restorative practices to foster a culture of support and accountability enabling youths to take responsibility and repair harm caused by their actions. Accountability Circles are provided by Restorative Resources.

People Served:

Youths ages 12-24, from any race, ethnicity, background, lived experience, gender/non-binary, or sexual orientation that has had contact with the juvenile justice system and at any stage of the juvenile justice system. Service also includes their families, their victims, and any stakeholder who chooses to be involved. Between 7/1/2023–6/30/2024, 7 youths completed the program.



### *Accountability Circles Outcomes:*

#### Program Completion

86% of youths who entered the program successfully completed the program.

#### Participant Surveys (scale of 1-5, 5 = highest score)

- Healing of Victims & Impacted Parties: 55.5% of participants scored 5/5; 16.7% of participants scored 4/5; 27.8% of participants scored 2/5
- Better Understanding of Impacts on Community: 66.6% of youth participants scored 5/5; 16.7% of youth participants scored 4/5; 16.7% of youth participants scored 3/5
- Showed effort to heal relationships: 33.3% of youth participants scored 5/5; 16.7% of youth participants scored 4/5; 50% of youth participants scored 3/5

### *Accountability Circles Indicators of program quality:*

Evaluation Surveys: Youths and parents completed a program evaluation survey at the end of the program. Of 12 completed forms from youths and parents, results were as follows:

- Fair Process: 100% scored 5/5 that the Accountability Circle process and Restorative Action plan seemed fair.
- Meaningful and Fully Addressed Impacts-100% scored 5/5 that the Accountability Circle was meaningful; 100% scored 5/5 that the Restorative Action Plan fully addressed the impacts of the offense.
- Satisfaction with program: 100% scored 5/5 that they were satisfied with the program.
- Satisfaction with staff: 100% scored 5/5 that they were satisfied with the staff.

Responses to question, "What was the most meaningful part of the program?":

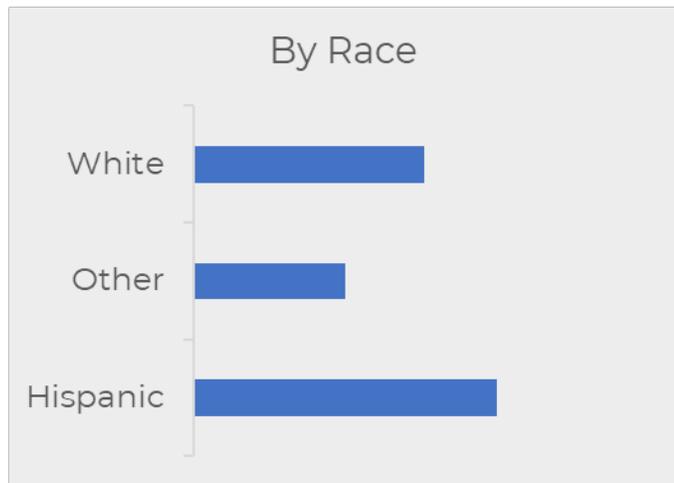
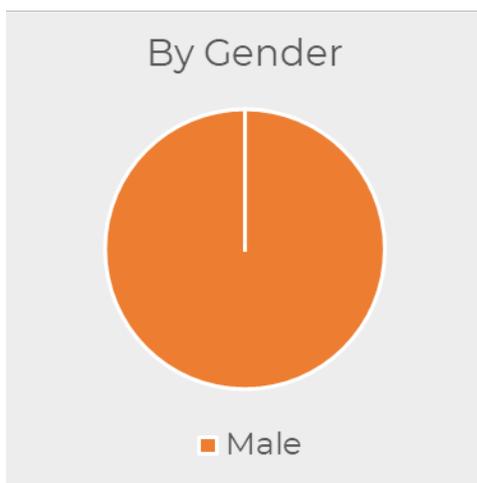
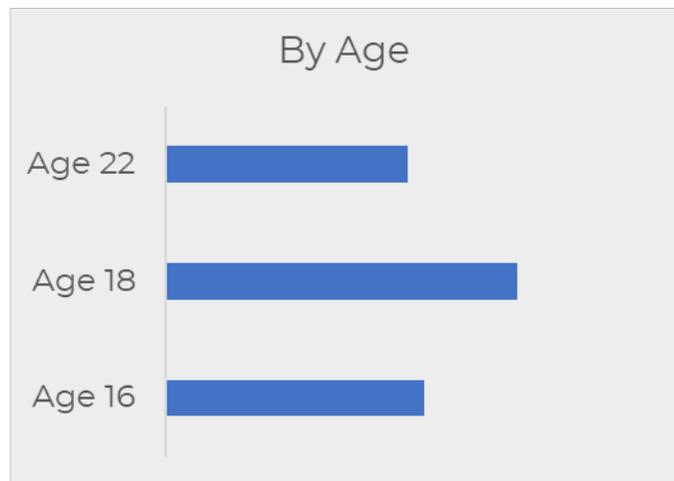
- Youth Participants, "Being able to grow and change. Feeling like I was heard. Also, the amazing people who helped me."
- Family and Impacted Parties, "Contacto con el personal. Ayudaron a mi hijo tomar mejores decisiones. Y más que todo trataron de entender a mi hijo igual que la victima."
- Participant Feedback regarding Facilitator and Community Members, Parent - "Community members helped [my son] understand that the way we ask for things can put fear into someone."

## Treatment of Sexual Offending Youths (TSOY)

Probation staff work closely with the treatment provider to supervise and treat youths adjudicated on a sexual offense. The treatment program includes individual, group and family therapy and strives to develop their internal controls, insight, self-esteem. Treatment is highly individualized, and the primary therapy modality is Cognitive Behavioral Therapy (CBT). Services are provided by the San Francisco Forensic Institutes (SFFI).

### People Served:

Treatment of Sexual Offending Youths is currently available to teenagers and young adults, ages 14-23, under supervision of Probation or in custody at Sonoma Juvenile Hall, who have been convicted of one or more sexual offenses. Between 7/1/2023-6/30/2024, 4 Sonoma youths participated in the program. The disaggregated data for these services are as follows:



\*\*No qualitative data outcomes, indicators, and successes/challenges were received\*\*

## Trauma Counseling

Individualized trauma counseling draws on Trauma-Focused Cognitive Behavioral Therapy and other modalities by Lifeworks/El Puente and Verity. These services provide a venue for youths to process traumatic experiences and build positive coping skills. They are available in the community and in detention.

### Lifeworks/El Puente

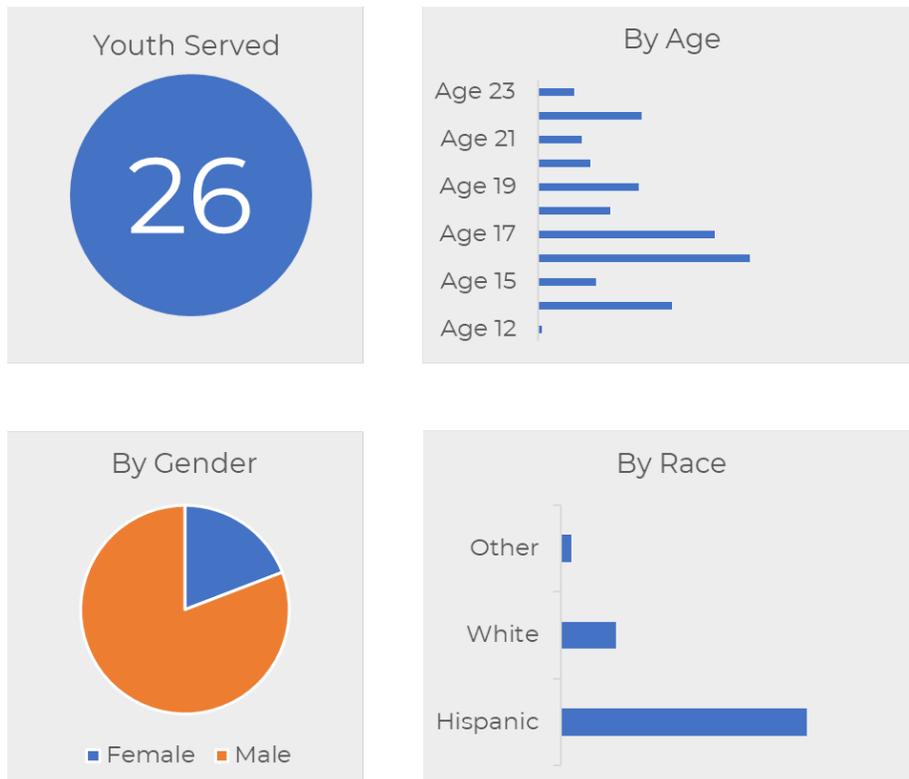
Through Lifeworks and El Puente, youths can access individualized trauma counseling which draws on Trauma-Focused Cognitive Behavioral Therapy and other modalities based on their assessed needs. Available both in the community and in detention, this counseling provides a venue for youths to process traumatic experiences and build positive coping skills.

### Verity

Verity provides youths with sexual assault trauma counseling as well as support for clients that may be dealing with multiple different types of traumas. Verity's counseling department offers healing modalities that support each issue and each trauma. For anonymity purposes, Verity does not wish to display qualitative data outcomes, indicators, and successes/challenges.

### People Served:

Youths who are ages 12-25 who have experienced trauma and/or sexual trauma in the home or community. Between 7/1/2022–6/30/2023, 26 youths participated in this program. The disaggregated data for Lifeworks/El Puente and Verity participants are as follows:



*Trauma Counseling Outcomes (LifeWorks):*

90% of participants who completed the program, met their stated treatment goals in therapy.

*Trauma Counseling indicators of program quality (LifeWorks):*

- Youths participated in a trauma and satisfaction survey at the beginning and end of the program. 80% of participants stated increased awareness or change on the ending survey.
- Youths indicated completion of goals and total amount sessions completed to determine success in goals and program. See outcome measures above.

*Trauma Counseling participant successes and challenges (LifeWorks):*

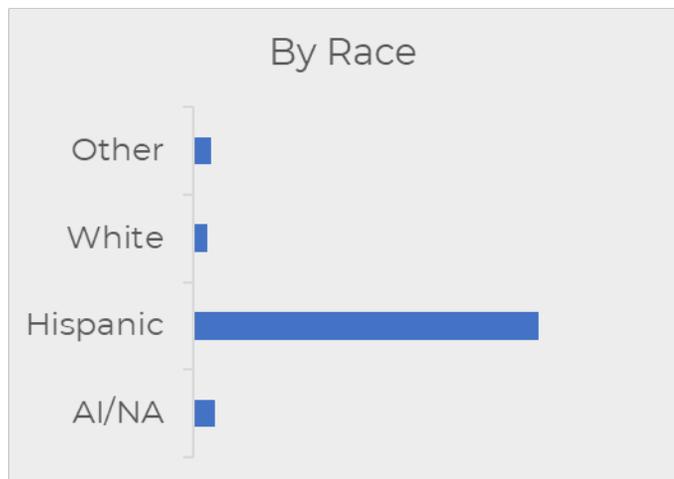
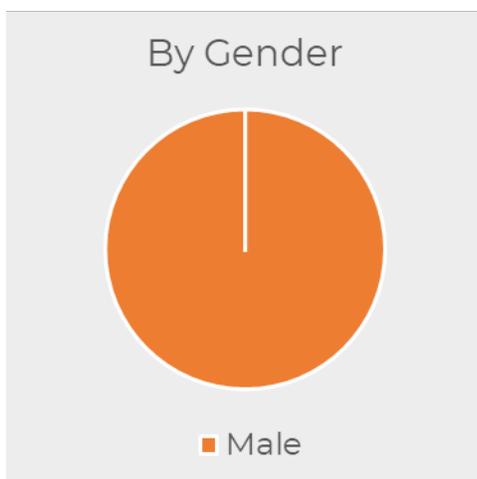
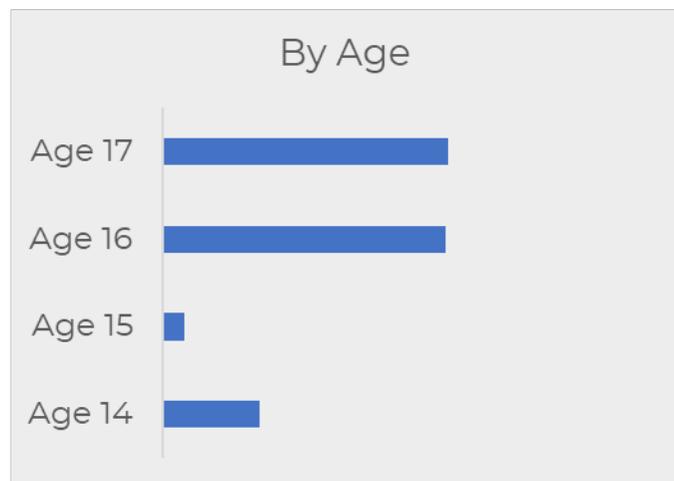
- "Having someone to talk to, made it easier to tell other people how I felt."
- "The most helpful thing was learning different ways to solve problems in a calm way"

## Vista Academy

Vista Academy is an intensive, community-based, after-school program intended to supervise, assist, and serves youths who have been referred by Probation or are Court-ordered to attend the program. Vista's principal intervention strategy is a comprehensive framework of activities and interactions that support each participant's development of protective factors and new social assets. Their strength-based, multi-modal framework targets dynamic criminogenic needs through a behavioral approach to support participants' development of pro-social skills as they adapt new patterns of positive behavior and increase competencies relevant to becoming successful adults. Vista Academy is run by the Circuit Rider.

### People Served:

Vista Academy is currently available to males ages 13-18, currently on juvenile probation classified as high risk/gang involved, demonstrating likelihood of reoffending according to PACT assessment. Between 7/1/2023–6/30/2024 Vista Academy served 17 unique participants. The disaggregated data for the Vista Academy participants are as follows:



#### *Vista Academy Outcomes:*

- 50% Graduated or are in progress to graduate.
- 100% who attended at least ten weeks found program "Very Helpful"

#### *Vista Academy Indicators of program quality:*

- 80% reported a decrease in general anger and aggressive responses.
- 80% reported an overall decrease in the tendency to engage in self-serving cognitive distortions or thinking errors.
- 80% reported an increase in social skills

#### *Vista Academy Participant Successes and Challenges:*

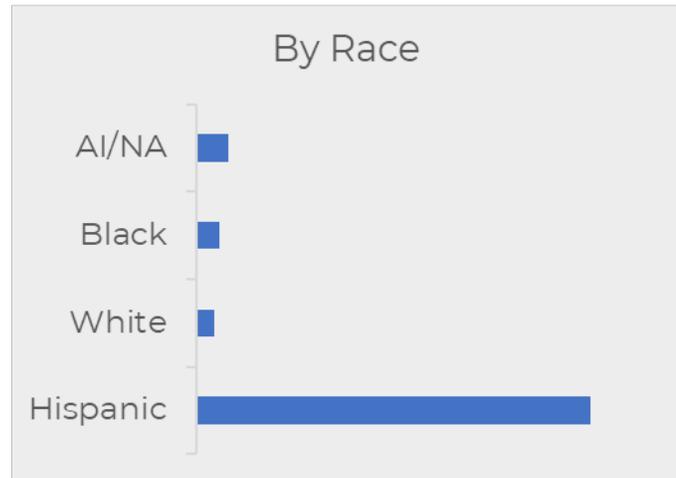
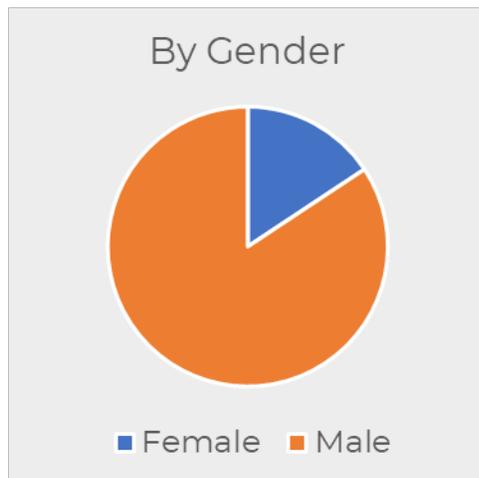
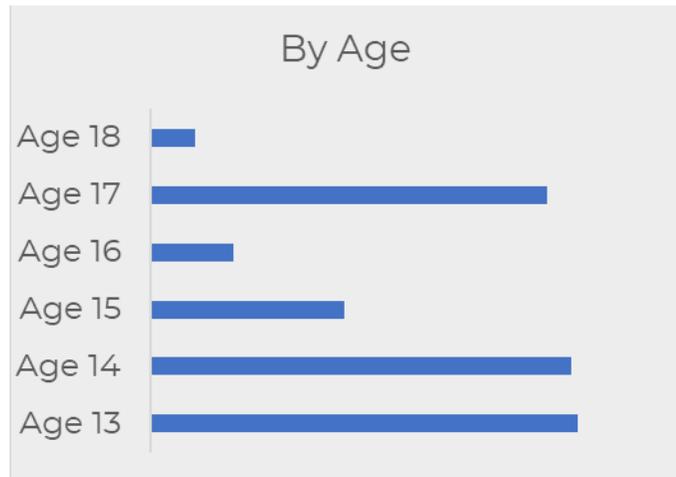
- "If I had not learn everything that I got at Vista, I would be lock up right now, now I am about graduate and I have a job."
- "I feel like I can share things and no one makes fun of you, like about my mom passing, I feel it helps me."
- "My morals and values, I think about it before making choices."
- "If I would had Vista in middle school, I would not be on probation."
- "I was successful at Vista because I now use empathy, accountability and safety."

### Guiding People Successfully (GPS)

The GPS program provides coordinated wraparound services for gang-impacted, probationary and/or underserved youths who are vulnerable to involvement with the juvenile justice system and gang violence. The core elements of the program are (1) centralized intake; (2) preliminary identification of risk and protective factors; (3) referrals to community-based organizations who provide a variety of interventions and services; and (4) case management through a facilitated Multi-Disciplinary Assessment and Referral Team (MDART). GPS is operated by the City of Santa Rosa and services can continue post-Probation.

#### People Served:

GPS is currently available to high-risk youths between the ages of 13 and 18 years old in Santa Rosa. Between 7/1/2023–6/30/2024 19 unique youths participated in this program. The disaggregated data for GPS participants are as follows:



*GPS Outcomes:*

94.7% of youths were referred to services (one youth had their referral withdrawn by probation before a referral could be made). Of these, 44% enrolled in services, 39% declined services, and 17% had referrals withdrawn by probation before enrolling.

*GPS Indicators of program quality:*

GPS does not track program-level quality indicators for the referred programs.

*GPS Participant Successes and Challenges:*

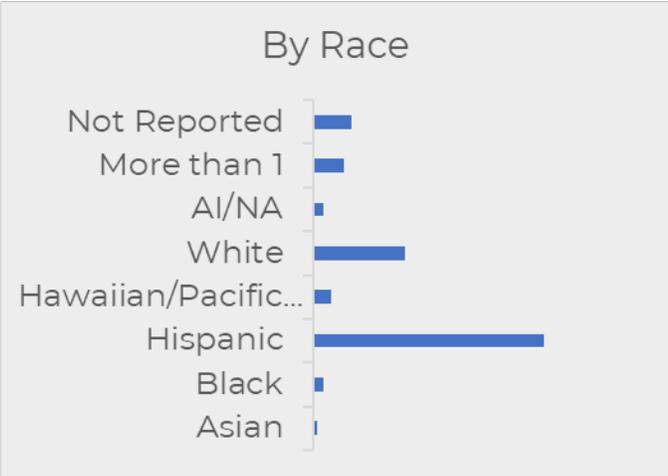
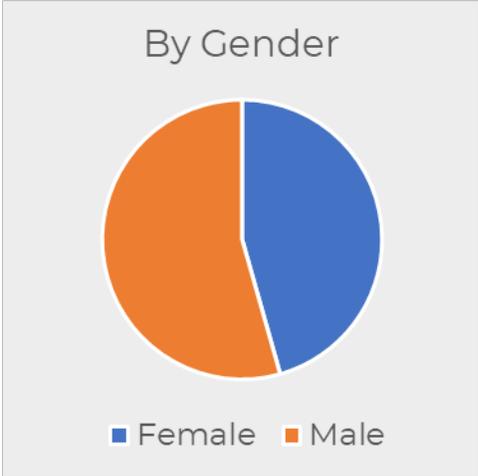
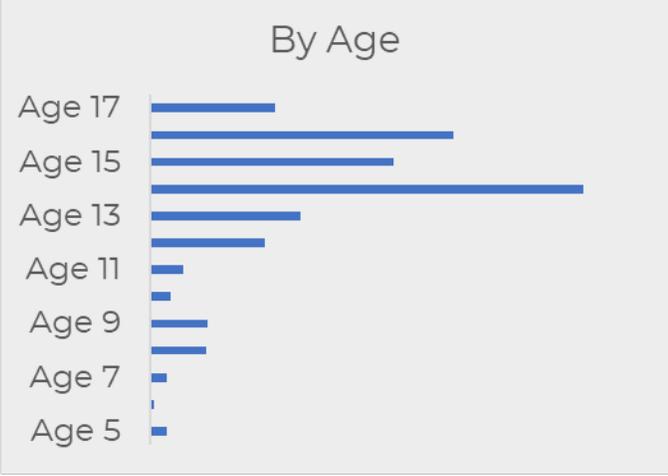
Successes: VPP was able to train additional staff on the referral process to reduce overall workload on the wraparound coordinator. VPP was able to increase the timeliness and accuracy of data entry into our referral tracking software - Complye - by our partner agencies.

# Keeping Kids In School (KKIS)

## People Served:

KKIS is designed to address chronic absenteeism and improve school attendance through the provision of highly collaborative and individualized case management services. KKIS assesses student and family needs to create individualized action plans in partnership with the student, their family, school administration, and key stakeholders. Students enrolled in KKIS receive individual case management, including regular monitoring of attendance, behaviors, and grades; coaching for participants, caregivers, and school staff; family action plan meetings; and linkage to community resources. KKIS is operated by the Seneca Family of Agencies.

KKIS serves youths ages 5-17, living in Sonoma County who are experiencing chronic absenteeism and barriers to school engagement. Students are referred through 8 partner school districts, truancy mediation, truancy court, and juvenile probation. Between 7/1/2023 - 6/3/2024, 196 students were enrolled in KKIS services. The disaggregated data for the KKIS participants are as follows:



### *KKIS Outcomes:*

Out of the 196 students that exited, 112 exited services with the following outcomes: 53 (55%) Improved Attendance, 21 (18.5%) Exhausted All Resources, 1 (0.88%) Dropped out of School, 9 (7.96%) Moved to a Higher Level of Care and 17 (15%) Moved out of the Service Area, 11 (9%) Discontinued Services

### *KKIS Indicators of program quality:*

KKIS completes a needs assessment at the beginning and end of services to identify actionable needs that are preventing students from engaging in school. All students served saw a decrease across all domains with notable decreases in needs related to School Engagement (55%), Caregiver Skill (73%), and Peer Relationships (79%).

Overall, 48% of students served showed improved attendance when comparing their attendance rate before and after KKIS enrollment. Of the students that improved, their average attendance rate increased by 25 percentage points.

### *KKIS Participant Successes and Challenges:*

The following comments come directly from our exit and annual satisfaction surveys and are not specific to probation referred youths. Clients and caregivers shared the following responses when asked for additional thoughts or recommendations about services.

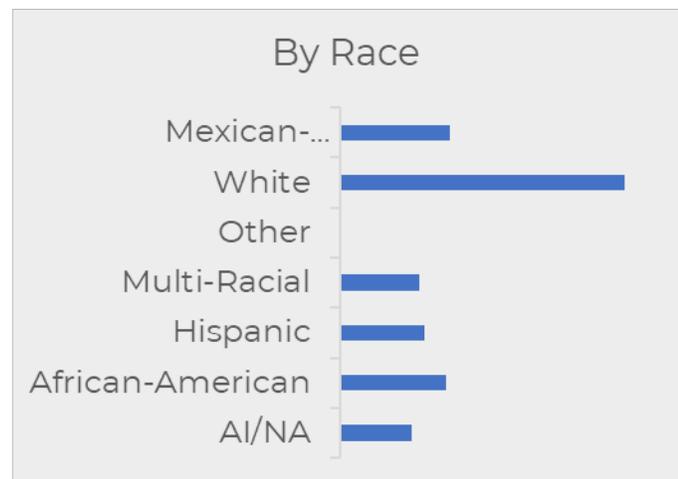
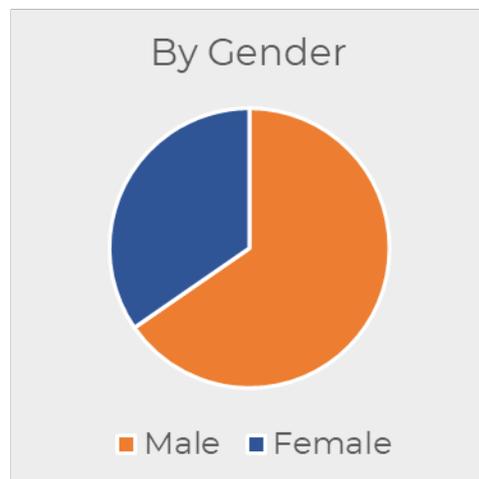
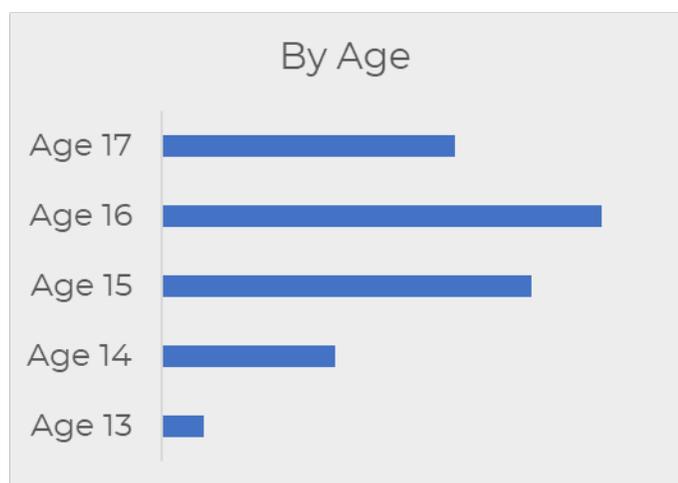
- "I was able to feel as if I was not alone, thanks for the support." - Client
- "My case worker was very helpful in the process of my trying to get good attendance." - Client
- "More information on resources for families" - Client
- "These services are much needed for immigrant families that are new to the school system to remind students of the consequences they have if they go in with wrong attitude or the same poor attitude for their country of birth." - Caregiver
- "Very good program and benefits youths with challenging attendance." - Caregiver
- "Make students more accountable." - Caregiver

## Wraparound

Wraparound is an evidence-based practice, and provides a family-centered, strength-based approach to serving families at risk of home removal. The program includes case management, crisis support, therapeutic intervention, transportation, and case coordination. Wraparound is operated by the Seneca Family of Agencies.

### People Served:

Probation's Wraparound serves youths 13-18 years old connected to Sonoma County Juvenile Probation, Sonoma County Behavioral Health and Sonoma County Child Welfare. The program serves youths who have experienced trauma, are at risk of losing their home placement, and/or stepping down from group home placement or detention. Between 7/1/2023-6/30/2024, 27 youths were served in Wraparound. The disaggregated data for Wraparound participants are as follows:



### *Wraparound Outcomes:*

Of the 27 youths were served, 13 youths closed within the fiscal year 7/1/2023-6/30/24. Of the 13 discharged youths, 5 (39%) youths remained in the community, 6 of the 13 (46%) had an extended stay at JH, 2 of the 13 (26%) were AWOL at the time of discharge.

### *Wraparound Indicators of program quality:*

In FY 23-24, 13 youth participated and discharged from Wraparound. 9 of the 13 youths (69%) met at least 1 or partially met mental health treatment goals. 3 of 13 (23%) met all their mental health treatment goals. 4 of the 13 (31%) did not meet any mental health treatment goals.

### *Wraparound Participant Successes and Challenges:*

In FY 23-24 we encountered treatment challenges for youths referred with substance use dependence who were not interested in sobriety at the time of referral. In challenging circumstances, we continued to partner and collaborate with our probation partners to thought partner on creative service delivery and assessing appropriateness of services.

We are also proud to share positive feedback provided through our WFI survey process.

Comments from participating youths and families include:

- "I feel that Wrap is very important for me to be strong and to encourage me. They stand by me and always support me and my daughter. I am so thankful for that and appreciate and grateful."
- "Any dissatisfaction with Wrap is more with my son's ability to move forward. My issues are not with Wrap. I wish there was more that could be done to help my son. He is 18, refuses med and does not put as much into therapeutic process as he could. There has been some progress, some regression, but it is at a very slow pace. There is more of a sense of safety in the home since beginning wrap. We do not have the level of destruction to personal property."
- "Estoy muy satisfecho con el trabajo de mi equipo de Seneca."
- "Muchas gracias por su ayuda nos ayudan muchísimo y estamos agradecidos por todo el apoyo que no brinda muchas gracias y bendiciones para todos ustedes."

## Moving Forward

As stated above by Deputy Chief Probation Officer Brad Michnevich, the work of our local community service providers and partner departments is invaluable. The core of our collaboration is based in the shared understanding that improved outcomes for the youths and families of Sonoma County is our primary goal.

To attain the goal of improved outcomes, the Juvenile Justice Coordinating Council has started an exciting multi-year comprehensive assessment of its community impact, collaborative efficacy, services, and interventions as youths move along the juvenile justice continuum. With the involvement of local service providers, a consultant has been selected who will support and facilitate a collaborative, integrated approach for implementing a system of swift, certain, and graduated responses to prevent juvenile justice involvement and assist juveniles in successfully exiting the system.

Activities related to this assessment will include focus groups with youths and their families; interviews with JJCC participants, provider leadership and staff, and community members; data sharing, collection, and analysis; and co-interpretation of data findings. Once the consultant has completed its assessment, a report of recommendations will be provided from which the JJCC will develop its list of priorities for the coming years. The process is anticipated to help our community understand where it can make improvements for youths, no matter where they are on the continuum.

In addition, Probation is working toward purchase of a new case management system which will more-accurately record how individuals identify themselves, specifically regarding race, ethnicity, and gender. A requirement of the new system will be to include multiple selections for race and ethnicity, and additional gender selections to accurately record the racial, ethnic, and gender identities of youths served. Selection and implementation of a new system is a years-long project, and implementation of new race, ethnicity, and gender data collection practices will be informed by best practice research and community stakeholders, including the youths and families experiencing juvenile justice programs and services.

Whether examining how data is collected, or how providers and partner agencies interact with the community, each of these efforts reflect the JJCC and its participants' commitment to improving processes and striving toward giving youths the highest quality support possible.